

2014 TINLEY PARK POLICE ANNUAL REPORT





OUR MISSION

"We, the members of the Tinley Park Police Department, in partnership with the community, are dedicated to providing professional police services. We are committed to serve with integrity and compassion and strive to improve the quality of life within the community of Tinley Park."



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LETTER FROM THE CHIEF OF POLICE



I am proud to introduce our 2014 Annual Report. The men and women of this police department work tirelessly to provide a safe community in which to live, work, and raise our children. This report details the complex work of a modern police department, from enforcement to training to prevention. Our goal is to make this community safe and productive.

Our crime rate has once again gone down slightly from prior years. However, crime rates are a small part of the equation for a safe community. Our Patrol Division continues to be the backbone of the Police Department. Those officers are patrolling the streets 24 hours a day to respond to any emergency or call for service. Other specialty units provide support to the patrol officers. For example, the Police Department has worked with all of our schools on safety issues. We have finished our first year with a full-time school resource officer (SRO) at Victor J. Andrew High School, financially supported by the school district. Our Traffic Unit has worked on several engineering and enforcement issues to make our streets safer. The officers in

the Tactical Unit have pursued local drug dealers and assisted with problem properties and neighborhood issues. Our investigators work on long-term investigations and follow-ups to ensure we do everything we can to identify and arrest perpetrators. Finally, our administrative and support staff ensure we have the resources to effectively fulfill our mission.

I hope you find this report informative and helpful. If I can be of any service, do not hesitate to call me.

Sincerely,

Steve Neubauer

Steve Neubauer
Chief of Police



DEPARTMENT STRUCTURE

Chief of Police - Steve Neubauer

The chief of police for the Tinley Park Police Department is the chief executive officer responsible for providing police services for residents and visitors to Tinley Park. This is accomplished with over 100 employees and a budget of \$15 million. The Chief oversees the day-to-day operations of the entire Police Department. The Department is divided into two sections - Operations and Administration. Each section is supervised by a deputy chief.

Deputy Chief of Operations - Lori Mason

The Operations section consists of the Patrol and Investigations Divisions. The Patrol Division is divided further into an A Division and a B Division. A Division officers work Sunday through Wednesday, while B Division officers work Wednesday through Saturday. The shared Wednesday is typically divided into a court day or training day for one of the divisions while the other works the street. The Investigations Division typically works Monday through Friday.

- The Patrol Division is supervised by six street sergeants. There are currently 51 officers assigned to the Patrol Division. The Patrol Division is further supported by an administrative sergeant who supervises field training, the part-time officer program, all firearms and range operations, S.S.E.R.T., and the Citizen's Police Academy.
- The Investigations Division is supervised by a Sergeant. There are currently eight officers assigned to Investigations, one Customs task force officer, one school resource officer, and two officers assigned to the Tactical Unit.

Deputy Chief of Administration - Charles Faricelli

The Administration section encompasses the Records Department, personnel, payroll, Crime Prevention, Crime-Free Housing, Red Light Camera enforcement, training, parking administration, vehicle fleet, physical plant, evidence, D.A.R.E., business and residential alarms, budget, awards, internships, school drills and school safety, crime analysis, and the Honor Guard. The deputy chief of Administration is supported by an administrative sergeant and a Records supervisor. The Records Department is supported by seven full-time clerks, seven part-time clerks, one evidence custodian, and one parking administrator.



PERSONNEL BREAKDOWN

The Tinley Park Police Department consists of 73 full-time sworn police officers, six part-time reserve officers, ten auxiliary officers, one animal control officer, and one civilian crime prevention officer. Below is the breakdown and listing of all other Police Department employees and roles.

Employees

Chief	1	Deputy Chiefs	2
Sergeants	9	Full-Time Patrol Officers	50
Full-Time School Resource Officer	1	Full-Time Customs Task Force Officer	1
Investigators	8	Tactical Officers	2
Part-Time Reserve Officers	7	Auxiliary Officers	14
Animal Control Officer	1	Crime Prevention Officer	1
Records Supervisor	1	Full-Time Records Clerks	7
Administrative Assistant to the Chief	1	Part-Time Records Clerks	7
Crime-Free Housing Coordinator	1	Parking Administrator	1
Evidence Custodian	1	Crossing Guards	30
911 Director	1	911 Operations Coordinator	1
Full-Time Lead Telecommunicators	3	Full-Time Telecommunicators	11
Full-Time 911 Training & Quality Control Manager	1	Part-Time Telecommunicators	6
CCTV Operators	2		
TOTAL: 166			

Department Vehicles

Fully Marked Full-Time Patrol Vehicles	56	Fully Marked Part-Time Vehicles	9
Fully Marked Community Service Vehicles	10	Unmarked Investigative Cars	10
Unmarked Tactical Unit Vehicles	2	Unmarked Administrative Cars	5
Unmarked School Resource Officer Vehicle	1	Animal Control Van	1
Prisoner Transport Van	1	Bicycles	4
Equipment Van	1	Radar Trailers	2
Utility Trailer	1		
TOTAL: 116			

Salaries

Title	Start	Top
Chief*	\$111,444	\$145,409
Secretary to the Chief of Police	\$20.90/Hour	\$29.22/Hour
Deputy Chief*	\$96,027	\$125,293
Sergeant*	\$45.02/Hour	\$51.12/Hour
Full-Time Officer**	\$30.97/Hour	\$42.60/Hour
Investigator**§	\$30.97/Hour	\$42.60/Hour
Part-Time Animal Control Officer	\$20.90/Hour	\$29.22/Hour
Part-Time Officer	\$15.50/Hour	\$25.33/Hour
Auxiliary Officer	\$13.20/Hour	
Crime-Free Housing Coordinator	\$20.90/Hour	\$29.22/Hour
Crime Prevention Officer	\$20.90/Hour	\$29.22/Hour
Parking Administrator	\$20.90/Hour	\$29.22/Hour
Records Supervisor*	\$62,356	\$81,362
Full-Time Clerk	\$19.69/Hour	\$27.54/Hour
Evidence Custodian	\$16.69/Hour	\$27.54/Hour
Part-Time Clerk	\$12.22/Hour	\$16.87/Hour
Crossing Guard	\$10.08/Hour	\$16.54/Hour
911 Director*	\$91,833	\$119,822
911 Operations Coordinator*	\$62,356	\$81,362
911 Full-Time Lead Telecommunicator	\$24.13/Hour	\$33.74/Hour
911 Full-Time Training/Quality Control Manager	\$25.10/Hour	\$35.10/Hour
911 Full-Time Telecommunicator	\$22.74/Hour	\$31.80/Hour
911 Part-Time Telecommunicator	\$19.18/Hour	\$19.80/Hour
CCTV Operator	\$11.08/Hour	\$15.73/Hour

* Denotes a pay range salary

** Per CBA - Collective Bargaining Agreement

§ Receives \$2,000 yearly stipend for being on call



ADMINISTRATION

Deputy Chief Charles Faricelli oversees the Administration section of the Police Department. He is supported by an administrative sergeant and a Records supervisor. The administrative functions of the police department include: Records department, evidence and property, personnel, fleet, budget and finance, crime prevention, crime-free housing, red light camera program, parking enforcement, D.A.R.E., squad camera program, physical plant and maintenance, school safety coordination, crossing guards, laptop maintenance, AED maintenance, in-house training, specialized training, new officer coordination, and policy management and development.



Tinley Park Police Records Department front desk

CHARLES FARICELLI
Deputy Chief - Administration



In 1999 I was hired by the Tinley Park Police Department after three years with the Dolton Police Department. I spent the next eight years as a patrol officer. During that time, I worked in a variety of roles, including field training officer (FTO), bicycle officer, juvenile officer, and school resource officer. In 2007, I was promoted to the position of sergeant. Once again, during my time as sergeant, I was blessed with the opportunity to perform in a multitude of positions, including patrol sergeant, patrol administrative sergeant, and administrative services sergeant.

In 2014, I was promoted to the position of deputy chief and placed in charge of the Administrative Division of the Police Department. I am very fortunate to have inherited a hardworking staff dedicated to providing professional service to the community of Tinley Park. During the past

year, that staff has been faced with the Herculean task of changing to a completely new records management system. This has been a daunting endeavor, but the staff has risen to the occasion. I am truly privileged to work with this team and look forward to providing the kind of service the community has come to expect from the Tinley Park Police Department in the future.



The Tinley Park Police Records Department is supervised by Betty Calomino. There are seven full-time and seven part-time clerks who staff the Records Department. The Records clerks are also matrons who can search female prisoners when a female officer is not available. The Records clerks are customer service professionals that are the first point of contact for anyone who comes to the Police Department. People come into the Police Department to report criminal activity, to file a complaint against someone, for advice and information, and to make payments for fines and licensing fees. Records clerks make certain that everyone is assisted in a timely and professional manner.

The Records Department maintains all of the police reports, accident reports, citations, and other official documents for the Police Department. Records clerks are responsible for entering and filing all of these documents in their proper locations. All Freedom of Information Act requests, subpoenas, and expungements are processed by the Records Department as well.

Another important function of the Records Department is maintaining the Uniform Crime Reporting (UCR) summary. The UCR program has been the starting place for law enforcement executives, students of criminal justice, researchers, members of the media, and the public at large seeking information on crime in the nation. The program was conceived in 1929 by the International Association of Chiefs of Police to meet the need for reliable uniform crime statistics for the nation. In 1930, the FBI was tasked with collecting, publishing, and archiving those statistics.

Photo: Above Tinley Park Police Department Record Clerks Pam Ardagh and Pam Younker working the front window which is the first point of contact at the Police Department.



The crime index consists of violent crimes and property crimes:

Violent Crimes	Property Crimes
Murder/Manslaughter	Burglary
Forcible Rape	Theft
Human Trafficking	Motor Vehicle Theft
Aggravated Battery	Robbery
	Arson

UCR data is limited in that it only measures crimes which are reported to the police. It is estimated that one-third to one-half of the total crimes that occur never get reported.

Crime Reporting

Index Offenses by Year Comparison			
	2014	2013	Change in %
Homicide	0	1	-100.00%
Forcible Rape	2	15	-86.67%
Robbery	12	10	20.00%
Aggravated Battery	21	20	5.00%
Burglary	94	113	-16.81%
Theft	745	758	-1.72%
Motor Vehicle Theft	26	28	-7.14%
Arson	4	1	300.00%
TOTAL	904	946	-4.44%

Index Offenses by Month											
Month	CH	Rape	Robb	Agg Batt	Burg	Theft	MVT	Arson	HT Sex	HT Serve	TOTAL
Jan	0	0	0	2	12	42	0	0	0	0	56
Feb	0	0	0	0	4	35	0	0	0	0	39
Mar	0	1	1	1	5	45	0	0	0	0	53
Apr	0	0	0	0	5	46	1	1	0	0	53
May	0	1	0	3	4	51	3	0	0	0	62
Jun	0	0	0	3	17	83	1	0	0	0	104
Jul	0	0	1	7	8	77	1	1	0	0	95
Aug	0	0	1	1	7	116	10	0	0	0	135
Sep	0	0	2	0	10	67	3	0	0	0	82
Oct	0	0	0	2	10	65	5	1	0	0	83
Nov	0	0	4	2	7	68	2	0	0	0	83
Dec	0	0	3	0	5	49	0	1	0	0	58
TOTAL	0	2	12	21	94	744	26	4	0	0	903

Index Arrests by Year Comparison			
	2014	2013	Change in %
Homicide	0	1	-100%
Forcible Rape	0	3	-300%
Robbery	1	4	-75%
Aggravated Battery	12	10	20%
Burglary	11	15	-26.67%
Theft	211	201	4.98%
Motor Vehicle Theft	0	1	-100%
Arson	1	0	100%
TOTAL	236	235	0.43%

Index Arrests by Month Comparison											
Month	CH	Rape	Robb	Agg Batt	Burg	Theft	MVT	Arson	HT Sex	HT Serve	Total
Jan	0	0	0	0	0	8	0	0	0	0	8
Feb	0	0	0	0	0	9	0	0	0	0	9
Mar	0	0	0	1	0	14	0	0	0	0	15
Apr	0	0	0	0	3	22	0	0	0	0	25
May	0	0	0	2	1	10	0	1	0	0	14
Jun	0	0	0	3	3	18	0	0	0	0	24
Jul	0	0	0	3	1	17	0	0	0	0	21
Aug	0	0	0	1	0	26	0	0	0	0	27
Sep	0	0	1	0	1	27	0	0	0	0	29
Oct	0	0	0	2	0	21	0	0	0	0	23
Nov	0	0	0	0	1	26	0	0	0	0	27
Dec	0	0	0	0	1	13	0	0	0	0	14
TOTALS	0	0	1	12	11	211	0	1	0	0	236

Notes:
 CH = Criminal Homicide, MVT = Motor Vehicle Theft, HT SEX = Human Trafficking Commercial Sex Acts,
 HT SERVE = Human Trafficking Involuntary Servitude



Drug Arrests by Year Comparison			
	2014	2013	Change in %
Cannabis Control Act	178	177	0.56%
Controlled Substance	39	29	34.48%
Hypo-Syringe Needle Act	6	2	200%
Drug Paraphernalia	118	160	-26.25%
Methamphetamine Act	0	1	-100%
TOTAL	341	369	-7.59%

Drug Arrests by Month Comparison						
Month	CCA	PCS	HSNA	DPA	METH	TOTAL
Jan	7	2	0	5	0	14
Feb	14	0	0	11	0	25
Mar	16	1	0	11	0	28
Apr	15	3	0	9	0	27
May	21	8	0	15	0	44
Jun	15	6	0	10	0	31
Jul	22	3	0	13	0	38
Aug	16	3	3	10	0	32
Sep	6	3	2	7	0	18
Oct	11	4	1	7	0	23
Nov	15	1	0	12	0	28
Dec	20	5	0	8	0	33
TOTAL	178	39	6	118	0	341

Notes:
 CCA = Cannabis Control Act, PCS = Controlled Substances Act, HSNA = Hypodermic Syringes and Needles Act, DPA = Drug Paraphernalia Act, METH = Methamphetamine Act

Domestic Violence

Domestic-Related Calls for Service	2014	2013	2012	2011	2010	5 Year Total
Domestic Battery	242	245	245	287	241	1260
Violation of an Order of Protection	22	57	44	36	54	213
Unlawful Visitation Interference	19	11	7	9	11	57
Child Abuse or Child Neglect	11	8	11	12	10	52
Domestic Disturbance	107	722	881	859	882	3451
TOTAL	401	1043	1188	1203	1198	5033

Domestic-Related Arrests	2014	2013	2012	2011	2010	5 Year Total
Domestic Battery	67	58	55	64	74	318
Violation of an Order of Protection	9	17	13	6	20	65
Unlawful Visitation Interference	1	1	0	2	6	10
Child Abuse or Child Neglect	2	0	0	1	1	4
Aggravated Domestic Battery	3	2	1	0	1	7
TOTAL	82	78	69	73	102	404

Domestic-Related Offender	Gender		Race		
	Male	Female	White	Black	Asian
2014	210	102	238	50	4
2013	182	70	207	38	7
TOTAL	392	172	445	88	11
PERCENT CHANGE	15.38%	45.71%	14.98%	31.58%	-42.86%

Domestic-Related Victims	Gender		Race		
	Male	Female	White	Black	Asian
2014	129	223	282	48	2
2013	83	76	227	27	5
TOTAL	212	299	509	75	7
PERCENT CHANGE	55.42%	193.42%	24.23%	77.78%	-60%



Evidence & Property

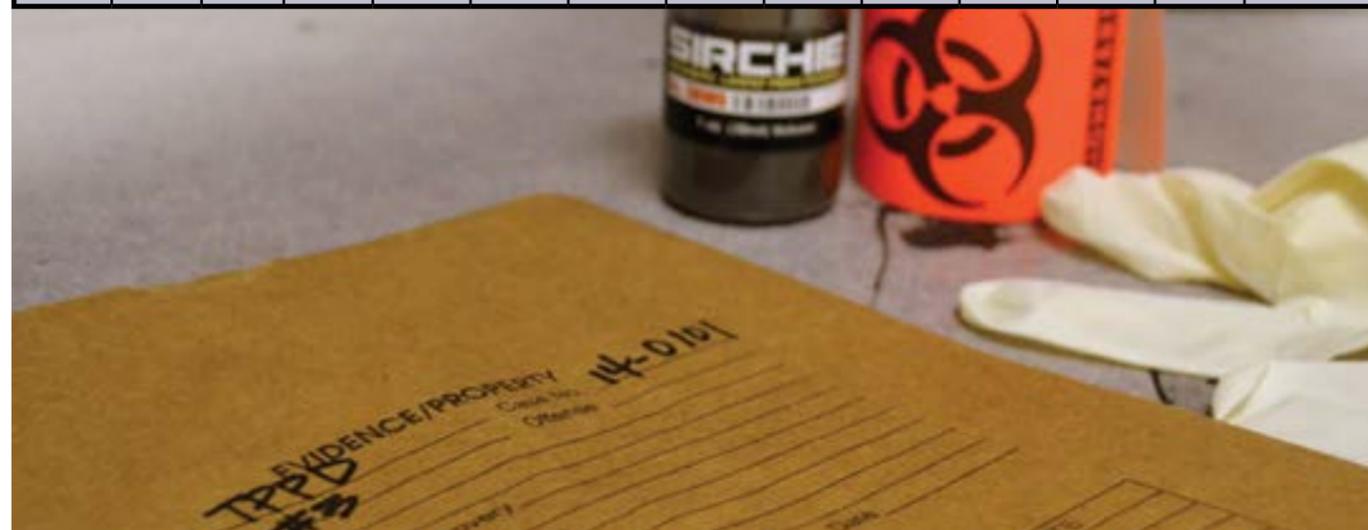
Tinley Park full-time officers undergo numerous hours of evidence training through Northwestern University Center for Public Safety, Imprimus, and North East Multi-Regional Training (NEMRT). There are currently 39 officers who specialize in the crime scene technician field-certified and trained in identifying, photographing, preserving and collecting evidence, and writing effective evidence reports.

Once evidence is collected and packaged, it is placed into evidence lockers. The evidence clerk maintains the chain of custody. The evidence description is entered into a computer database for inventory and storage. Evidence that needs to be processed for DNA or fingerprints is sent out to the Illinois State Police Crime Lab. The evidence information is entered into the Illinois State Police Crime Lab's secure website, C.A.L.M.S. (Computer Aided Laboratory Management System). The Tinley Park Police evidence clerk is a member of the Illinois Association of Property and Evidence Managers (IAPEM). The evidence clerk ensures all evidence is organized and properly stored; money, drugs, and weapons, for example, each have a different location in the evidence room. In 2013, the Police Department implemented a new system to inventory, track, and store evidence. This system is known as "The Beast."

Evidence is maintained until case conclusion or the statute of limitations has passed. If a case is completed, evidence can be returned to the owner by court order. If no owner has been determined, confiscate and destroy orders are sent to the appropriate courthouse so that evidence can be destroyed. A total of 2,419 evidence items were inventoried in 2014 versus 2,542 items in 2013. This is a decrease of 9.5 percent.

Evidence Piece Count Per Month

	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	TOTAL
2014	199	156	192	218	201	263	207	245	236	192	175	165	2449
2013	345	191	235	250	201	107	225	210	244	195	206	133	2542
2012	174	193	146	148	167	160	150	291	221	201	186	218	2255



Parking Enforcement

Within the Village boundaries, Tinley Park offers a variety of parking locations. From the streets to private parking lots, shopping centers, or the daily pay/permit Metra commuter lots, the Village has ordinances regulating parking. Tinley Park officers patrol these locations enforcing state and local laws. Officers have the discretion of issuing a local parking ticket for unoccupied vehicles or a local compliance citation or a state citation for occupied vehicles. Typical violations include:

- Illegal parking in handicap zones
- Failure to pay commuter lot fees
- Obstructing fire lanes/hydrants
- Unlawful use of cell phone/Texting while driving
- No parking zones
- Overnight parking (2 - 5 a.m.)
- Expired plate registration

The parking enforcement administrator assists with code enforcement and provides information to the public regarding parking locations and regulations. He maintains the parking enforcement records and cash collection at commuter lots. Local monthly court is held for those wishing to dispute any citation received.

Fleet

The Police Department's vehicle fleet is managed by the administrative sergeant of Administration. The sergeant works closely with the Village fleet manager/head mechanic at the Public Works garage. All Police Department vehicles are on a maintenance program and are serviced every 2,500 miles. Regular maintenance includes an oil and filter change, tire rotation or replacements, a safety and brake inspection, and topping off of all fluids.

Each of the Police Department's vehicles is monitored through a point system. That point system determines when a vehicle is in need of replacement. Factors used in the point system are vehicle age, mileage, and overall maintenance costs. When the vehicle meets its benchmark point value, it gets rotated into the reserve or community service fleet (or it gets sent to auction).

The Police Department is currently moving toward replacing its Ford Crown Victorias with Ford Explorer SUVs. Ford no longer makes the Crown Victoria, and the Explorers are a better overall vehicle. Not only are they better on gas mileage and highly effective in snowy, winter conditions, officers are also reporting the Explorers are more comfortable to drive and have more room.



Tinley Park Police Prisoner Transport Van with a new sergeant Ford Explorer SUV



CRIME PREVENTION & COMMUNITY RESOURCE UNIT

The Community Resource Unit provides citizens an outlet for needs that exist beyond standard law enforcement functions. Programs offered by the Crime Prevention and Community Resource Unit include:

- Child Passenger Safety Technician Seat Checks
- Be A Buckle Buddy
- Lock It or Lose It
- Elderly Service Officer
- Seniors and Law Enforcement Together (S.A.L.T.)
- National Night Out
- Burglar Alarms
- D.A.R.E
- Crime-Free Housing
- Red Light Camera

Child Passenger Safety Program

Did you know that motor vehicle crashes are the number one cause of death among children ages one to 19? When installed and used correctly, child safety seats and safety belts can prevent injuries and save lives. Child safety seats can reduce fatal injury by up to 71 percent for infants and 54 percent for toddlers ages one to four. The overall critical misuse for child restraints is about 73 percent. Infant seats have the highest percent of critical misuse, followed by rear-facing convertible seats.



The Tinley Park Police Department has three certified child passenger safety technicians available to assist Tinley Park residents to verify that their child safety seats are properly installed in their vehicles. Inspections are done by appointment only by calling 708-444-5326. Parents, grandparents, or caregivers are reminded that child safety seats must be installed in their vehicle prior to inspections. Technicians will verify that the seat is properly installed and will instruct on the proper installation. Technicians participated in National Seat Check Saturday by holding an inspection checkpoint at the Texas Roadhouse parking lot. During 2014, there were 106 child safety seats checked. Technicians educated the public about child safety seats, seatbelts and safety laws at various community events. These events included the Occupant Protection Booth at the Chicago Auto Show, Tinley Park Chamber of Commerce meetings, Discover Tinley Expo, National Night Out, and the 2014 Baby Expo. In addition, presentations were given at the local preschools.

Be A Buckle Buddy



The Be A Buckle Buddy Program is a public program aimed at keeping children safe while riding in vehicles. Anyone in the State of Illinois can anonymously report seeing unbuckled children. When a person sees an unbuckled child in a vehicle, he/she can call 1-888-800-2642 toll free or log on to www.bucklebuddy.org and leave the license plate number, vehicle description, date, city, and county. Children's Hospital of Illinois checks the hotline and website, records only the pertinent information, and faxes the reports to local law enforcement partners. Law enforcement partners retrieve the reported vehicle owner's information and mail out a Be A Buckle Buddy packet.

Lock It or Lose It Program

Lock It or Lose It is a program intended to remind residents that many property crimes can be prevented simply by locking home doors, garage doors, windows, vehicle doors. A recent study of property crimes, including home and vehicle burglaries, showed that nearly half of the events involved unlocked doors or car drivers who left valuables in plain view. These types of crimes take only minutes or even seconds for the thief to commit and are very difficult for officers to catch in progress. Many of these crimes and the resulting losses to the victims can be prevented with a few simple, common sense actions. Posters, brochures, and pens were distributed to the park district, library, and local health clubs. Morning commuters at the Metra train stations were handed the information on their way to downtown Chicago reminding them to Lock It or Lose It.

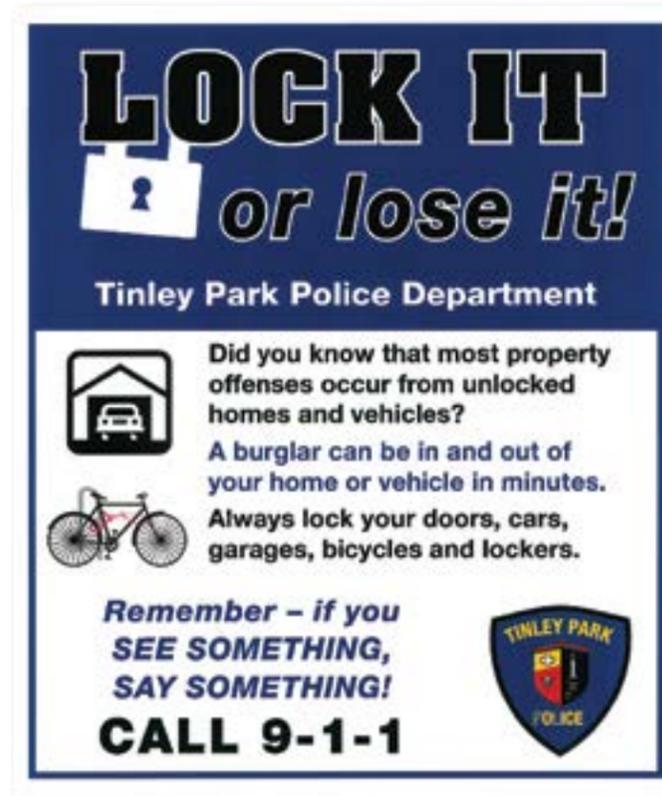


Photo: Opposite Page National Seat Check Saturday at Texas Roadhouse with Sue Corbet, nurse from LaRabida Hospital; Tinley Park Crime Prevention Officer Dina Navas; TPPD Officer Sonny London; Homewood PD Officer Curt Wiest; and TPPD Officer Doug Dwyer





Seniors and Law Enforcement Together

The Tinley Park Police Department sponsors the Seniors and Law Enforcement Together organization. The S.A.L.T. organization meets on the first Monday of the month at the Tinley Park Police Department training room at 1 p.m. At each monthly meeting, a guest speaker gives a presentation on a topic of interest to residents 55 years of age and older. The goal is to educate our seniors so they do not become victims of crime. There are 80 members, approximately 30 of whom regularly attend the monthly meetings.

2014 S.A.L.T. Meeting Presenters:

- February 3 Steven Neubauer, Tinley Park Police Chief
- March 3 Dina L. Navas, Civilian Crime Prevention Officer
- April 7 Mary Futrell & Phyllis Patnaude, Healthy Aging & Alzheimer's
- May 5 Molly Hofer, De-Clutter & De-Stress: Simplify Your Life
- June 2 K-9 Officer Scott Rains & K-9 Partner, Yambo
- July 7 MEETING CANCELED
- August 4 Skip Gonsoulin, Illinois Attorney General's Office, Scams/Staying Safe
- September 8 Bill Bogdan, Illinois Secretary of State's Office, Disability Parking
- October 6 Susan Bailey, Tinley Park Public Library, Services of the Library
- November 3 Bill Proper, Tinley Park Volunteer Fire Department, Fire Prevention
- December 1 Mayor Ed Zabrocki and Village Clerk Pat Rea

Elderly Service Officer Program

Since January 2012 and for the next 20 years, over 10,000 baby boomers will turn 65 each day. The roles of elderly service officers have been increasing over the years. The Tinley Park Police Department has four sworn and one civilian elderly service officer. These elderly service officers are trained to identify physical and financial elder abuse and to refer residents over the age of 60 to the appropriate Illinois Department on Aging agencies that cover the area in which they live. These agencies are South Suburban Senior Services of the Catholic Charities (east of Harlem Avenue), P.L.O.W.S. Council on Aging (west of Harlem Avenue) and the Will County Department on Aging (for residents in the Will County section of Tinley Park). In 2014, 40 senior residents received assistance with referrals from the Tinley Park Police Department.

National Night Out

Tinley Park Police Department's largest National Night Out celebration was held on Tuesday, August 4, 2014, at Zabrocki Plaza, which is located at 173rd Street and Oak Park Avenue, from 5 p.m. to 9 p.m. Approximately 5,000 people attended this family friendly celebration. Tinley Park Police Department has been recognized as a national award winner for the past eight years in the population classification 50,000 - 99,999. Visitors viewed Village-owned vehicles and met with members of the Police, Fire, and Public Works Departments, as well as the Village Clerk's Office and Emergency Management Agency (EMA). In addition, the Tinley Park Public Library's bookmobile and Trace Ambulance were on hand. Family oriented entertainment included DJ Jackie McDonald and Whirlwind Karaoke, balloon animals and face painting by Pocket the Clown, performances by juggler and magician David Fleming, rides on Odyssey Fun World's Cow Train, and (new to the celebration in 2014) Forest View Farms Petting Zoo. Visitors were able to view a bite demonstration by K-9 Officer Scott Rains and his partner, Yambo. Demonstrations were also given by the Tinley Park Bulldogs cheerleaders. The 2014 Tinley Park Police coloring contest winners were announced at National Night Out. Fifty local businesses also participated in the event. Visitors enjoyed popcorn donated by the Orland Park Marcus Theatre and nachos with cheese donated by Salina's Pizza and Pasta. The Tinley Park Police Department was awarded a \$1,000 Target & BLUE grant from the Target Corporation. This grant was used to fund National Night Out.



Photo Credits:
 Opposite Page S.A.L.T. members with Tinley Park Mayor Ed Zabrocki and Village Manager David Niemeyer collecting toys for Tinley Park's Tinley Wish Program. Above, left Pocket the Clown face painting for guests during National Night Out Above, right K-9 Officer Scott Rains and his K-9 partner, Yambo, perform demonstrations on Officer Brian Krotser during National Night Out (Photos by Walter Manzig)



Safe Ride Home

Five south suburbs joined forces to reduce the number of drunk drivers traveling on New Year's Eve. Free rides home from establishments within the participating towns of Tinley Park, Orland Park, Palos Heights, Mokena, and New Lenox offered rides beginning at 11 p.m. Wednesday, December 31, until 4 a.m. on January 1. Residents who took advantage of the program were transported home at no charge. The program is funded by each of the participating municipalities and with a grant from the Michael P. Gordon Foundation. The program is named in honor of a 30-year-old Chicago police officer, Michael Gordon, who was on patrol in 2004 when his squad car was hit by an intoxicated, unlicensed driver who ran a red light. The accident killed Officer Gordon and seriously injured his partner. Mayor Zabrocki said, "Thanks to the Safe Ride Home program, hundreds of residents have been able to get home safely after their New Year's Eve celebrations."

Safe Ride Home Stats 2014-2015					
Pick Up Village	Drop Off Village	# of Passengers Picked Up 11-12 p.m.	# of Passengers Picked Up 12-2 a.m.	# of Passengers Picked Up 2-4 a.m.	Total Number of Passengers
Mokena	All other Villages	0	23	13	36
	Tinley Park	3	13	11	27
TOTAL MOKENA		3	36	24	63
New Lenox	All other Villages	0	11	7	18
	Tinley Park	0	0	0	0
TOTAL NEW LENOX		0	11	7	18
Orland Park	All other Villages	2	23	15	40
	Tinley Park	0	10	7	17
TOTAL ORLAND PARK		2	33	22	57
Palos Heights	All other Villages	0	0	0	0
	Tinley Park	0	0	0	0
TOTAL PALOS HEIGHTS		0	0	0	0
Tinley Park	Tinley Park	0	2	8	10
	Orland Park	0	2	2	4
	Mokena/ Frankfort	0	3	26	29
	New Lenox	0	0	0	0
	Palos Heights	0	0	0	0
TOTAL TINLEY PARK		0	7	36	43
TOTAL NUMBER OF PASSENGERS GIVEN FREE RIDES HOME					181

Burglar Alarm Program

The Village of Tinley Park first adopted an ordinance requiring all business and residential alarm system users to register for an alarm permit with the Police Department in 1999. Businesses pay an annual \$25 alarm permit renewal fee; however, there is no fee for residential alarm users. Emergency contact information is updated each year on the registration form and is forwarded to representatives when officers respond to alarm calls. Each alarm user is allowed four false alarm calls in each calendar year without incurring a charge. Charges for false alarms begin with alarm calls five to seven and cost \$100 each. False alarm calls eight to ten are \$200, and any number over ten is \$300 for each occurrence. These charges were initiated in the interests of officer safety and to encourage alarm users to find a solution to problems with their alarm systems, avoiding unnecessary false alarms. Alarm users are encouraged to contact their alarm companies for service as soon as they become aware of a problem with their alarm system.

Fines and Fees Collected

In 2014, there was a total of 1,473 false alarm calls, of which 869 were commercial and 604 residential. A total of \$11,300 in permit fees was collected, along with \$19,000 in false alarm fines, for a total of \$30,300. This is an increase of \$3,800 over the 2013 total of \$26,500. The Tinley Park Police Department's new false alarm tracking software, CryWolf (which was implemented in November of 2013), has proved instrumental in the collection of \$6,725 in outstanding fines and fees during the 2014 calendar year by listing any outstanding balances on the renewal invoices, as well as on false alarm invoices. In addition, notification letters and invoices to alarm users are now automatically generated as each false alarm occurs, expediting the billing process.

Number of False Alarm Calls														
Category	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	Yr Total	# of Accts
2014 Commercial	72	61	76	56	78	73	87	73	59	77	73	84	869	467
2014 Residential	55	51	52	46	62	58	53	39	45	44	47	52	604	1392
TOTALS	127	112	128	102	140	131	140	112	104	121	120	136	1473	1859

2014 Fines and Fees Collected for Alarms and Permits*													
Category	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	Total
False Alarm Fines	1,150	3,675	825	400	975	200	1,100	1,000	1,700	1,700	1,900	4,375	19,000
Alarm Permit Fees	2,875	925	475	475	350	275	225	50	125	50	25	5,600	11,450
TOTALS	4,025	4,600	1,300	875	1,325	475	1,325	1,050	1,825	1,750	1,925	9,975	30,450

*Amount collected is in U.S. Dollars





The D.A.R.E. Program

Drug Awareness Resistance Education (D.A.R.E.) is an eight to 14-week course for the 5th grade students taught by one of Tinley Park's three full-time police officers who are D.A.R.E. certified. The officers visit each school once a week for a 40-50 minute class and involve the students in a variety of written and verbal exercises designed to teach students the skills necessary to recognize and resist the overt pressures that cause them to experiment with drugs, alcohol, and tobacco. Along with learning how to react when offered drugs, children learn about peer pressure, self-concept improvement, standing up against bullying, handling stress, value judgments and risks, as well as respect for the law and their personal safety.

A volunteer committee composed of six members was originally formed in 1995 to assist the D.A.R.E. officers with events for the students that take place outside of the classroom. These events - such as, D.A.R.E. graduation, the D.A.R.E. Walk held at Odyssey Fun World, roller skating parties held at the Tinley Park Roller Rink, and bowling events at Tinley Park Bowl - provide opportunities for the students to see police officers as positive role models. These activities are designed to celebrate the D.A.R.E. students' accomplishments.



Photo: D.A.R.E. Officer Rich Adamski presents awards and diplomas at Walker School's D.A.R.E. Graduation with Assistant Principal Laura Goebel and Chief Neubauer



Crime-Free Housing

The Crime-Free Housing program is a crime prevention program designed to help residents, landlords, managers of residential rental properties, and the police keep drugs and other illegal activity off residential rental properties. All landlords with rental property in the Village of Tinley Park are required to attend training that provides information on valuable strategies for managing rental properties.

The crime-free lease addendum is the backbone of the program. This document is signed by the tenant and assures the tenant will not allow criminal activity to occur in and around their unit or they could face possible eviction. It applies to the tenants, their family, and any friends who may visit or live at the location. This addendum is a court-tested, proven tool for the landlord to effectively deal with problem tenants.

Every other month, Doug Alba, the crime-free housing coordinator, hosts meetings with southland crime-free housing coordinators as an outlet to discuss issues that a coordinator may be facing. Solutions are offered by the coordinator's colleagues. The meetings are well attended and very helpful.

The following breakdowns are summaries of the status of the Tinley Park Crime-Free Rental Housing Program.

Multi-Family Housing

Owners and property managers are supportive of the Crime-Free Housing program and cooperate with the crime-free housing coordinator when dealing with problem tenants. A recertification process online for all multi-family unit building landlords to complete was designed and implemented in 2014. Letters were mailed in December 2013 advising landlords of their recertification obligation. After follow-up letters and citations were issued to a small number of landlords, recertification was completed, and **all** landlords were compliant in 2014.

Single-Family Housing

The Tinley Park ordinance was amended in late 2012 to include all single-family homes, condos, and townhouses that are individually owned and rented. Identifying, contacting, and achieving compliance began in January 2013 and continued into 2014. Compliance means the landlord has completed a crime-free housing class. From January 1 to December 31, 237 landlords and their rental properties were certified and are now in compliance. This brings the total single-family rental properties in compliance to 415. These figures do not include the numerous properties that are in various stages of compliance (a landlord has paid the license fee but has not yet attended the required class, for example). Crime-Free Housing Coordinator Doug Alba works closely with Heidi Twomey, the licensing coordinator at the Village Clerk's Office, tracking those properties and working to gain full compliance.



Calls for Service & Crime-Related Calls

The following data covers calls for service and crime-related calls at all Tinley Park residential rental properties:

Year	Calls for Service	Crime-Related Calls
2014	1,141	605
2013	1,377	581
Totals:	2,518	1,186
% Change	-17.14%	4.13%

Although the total number of rental properties increased in 2014, the number of calls for service decreased significantly. This is a valuable indicator that the Crime-Free Housing program effectively reduces calls for service at rental properties. Even though the crime-related calls involving residential rental properties showed a small increase of only 24 calls from 2013 to 2014, the number of actual properties in the program between these two years increased by 57 percent.

Documented Criminal Activity

Year	Arrests	Removals	Minor Violations
2014	33	8	26
2013	30	5	7
Totals:	63	13	33
% Change:	10%	60%	271.43%

In addition to this data, five properties were identified as problem properties of documented criminal activity due to their high number of calls for service for disturbances and other issues. All landlords have been cooperative and supportive of this aspect of the program.

In summary, the number of certified residential rental properties continued to expand in 2014. The data above indicates that the program is working as intended - to reduce calls for service and decrease/eliminate criminal activity in rental properties. When problem areas or properties are identified, the response is immediate. The diminished frequency of repeated visits to problem properties is notable. As the program continues, the quality of life for all Tinley Park residents improves.

Red Light Photo Enforcement

Since 2010, Tinley Park has operated a red light camera system in order to address traffic safety concerns at qualified intersections. When a driver fails to come to a complete stop behind the "white line" at an intersection, the camera is activated, capturing video and still photographs of the incident. Violations are recorded after the traffic signal has been red for one-tenth of a second. Violations are reviewed by the camera company, as well as a member from the Tinley Park Police Department. Liable violations are fined \$100; however, a violator has the option to appear in an administrative court hearing, which is held monthly at the Police Department.

Red Flex Traffic Systems, Inc., is the operation management company of Tinley Park's three red light cameras. These three high traffic crash and violation areas were chosen for the implementation of the program and remain active. The cameras are located at:

- 159th Street and Harlem Avenue for northbound traffic
- 171st Street and Harlem Avenue for southbound traffic
- 183rd Street and Harlem Avenue for southbound traffic

In 2014, there were 4,075 approved violations at all three camera intersections. This number is down from the 4,131 recorded in 2013. This is a one-percent reduction in violations and proves the cameras to be effective in reducing traffic violations.

Additionally, traffic crashes within 200 feet in all directions of the red light cameras have decreased. There were 115 crashes with those parameters at the three intersections in 2014. This is a decrease of 20 percent from 2013, when the recorded number of crashes totaled 143. In 2014, a total of 31 crashes occurred at 159th Street and Harlem Avenue, 35 crashes occurred at 171st Street and Harlem Avenue, and 49 crashes occurred at 183rd Street and Harlem Avenue.

BASSET Training Program

BASSET stands for Beverage Alcohol Servers and Sellers Education and Training. It is a training program required by Tinley Park ordinance that covers the following topics for bartenders, waitresses, and bouncers/doormen who check identification prior to entry or service:

- Train and educate sellers and servers to engage in responsible alcohol service
- Spot signs of intoxication and utilize various intervention techniques
- Prevent DUIs and alcohol-related fatalities
- Stop underage sales and underage drinking
- Create safer communities and establishments where alcohol is served
- Educate staff on Dram shop insurance, state laws, and local ordinances

In 2014, six training classes were held. In December 2014, Cook County enacted a new law requiring all alcohol beverage servers and doormen to be BASSET certified by July 2015.



OPERATIONS

Deputy Chief Lori Mason oversees the Operations section of the Police Department. The Operations section includes both Patrol and Investigations Divisions. The division is responsible for responding to calls for service, preventing criminal activity, investigation and follow-ups of criminal activity and traffic accidents, traffic and crowd control, crime scene management, investigation, processing, and the enforcement of state and local laws. The Patrol and Investigations Divisions also have several subsections or units within them.



Tinley Park Police Squad Room, where roll call is held four times daily.

PATROL

The Patrol Division has six patrol sergeants, one administrative sergeant, 56 full-time patrol officers, and seven part-time patrol officers. The Patrol Division has two subdivisions: A Division and B Division. A Division officers generally work Sunday through Wednesday. B Division officers generally work Wednesday through Saturday. In most cases, on Wednesdays one division works the street, and the other has training or court. Officers work ten-hour shifts, which are chosen by seniority.



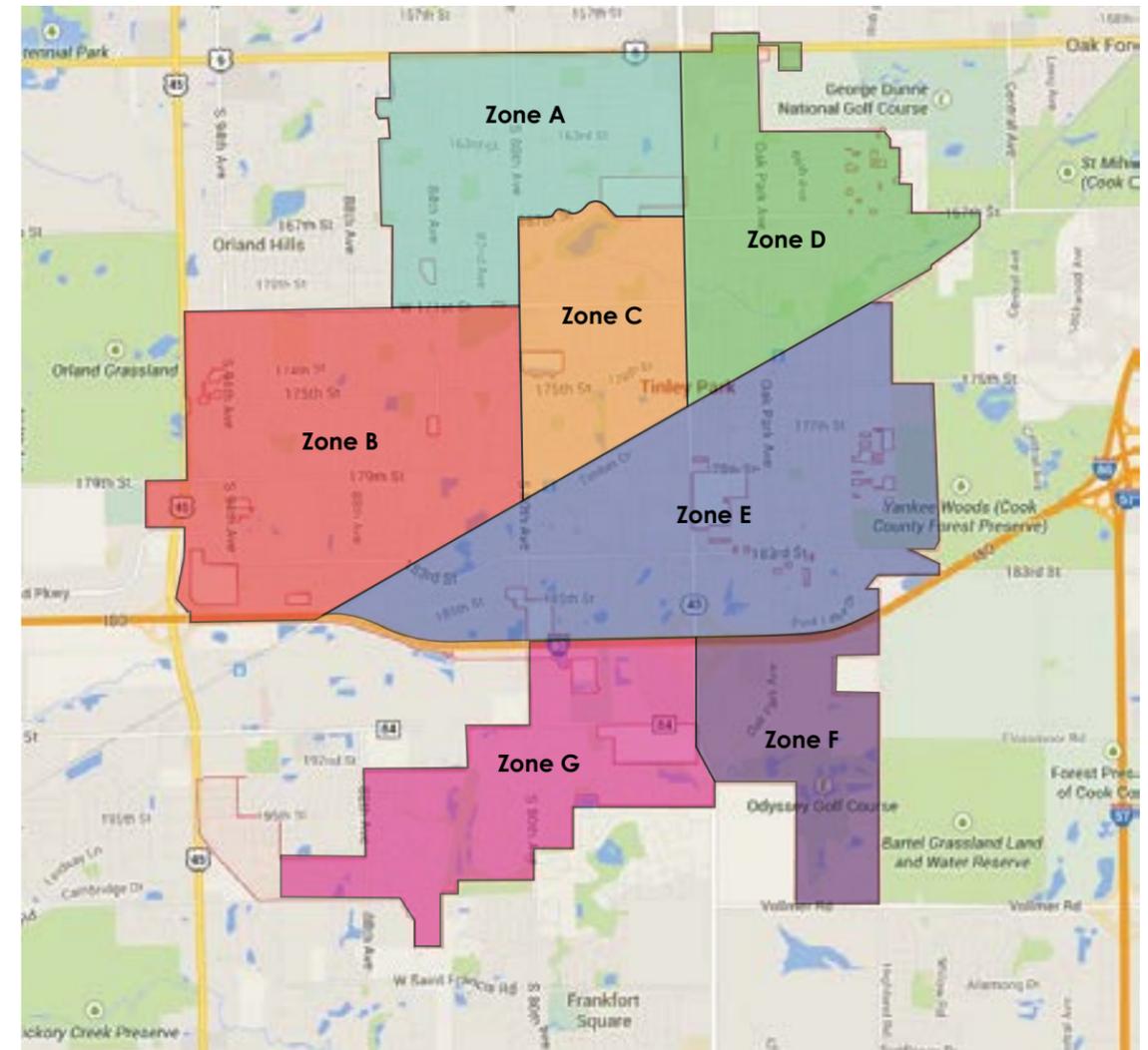
LORELEI S. MASON
Deputy Chief - Operations



Being born and growing up in Tinley Park, I am very proud to be part of the Tinley Park Police Department for over 32 years. I started out as an intern and later worked as a dispatcher. I took the test for police officer and started my law enforcement career in 1987. Since then I have held the position of patrol officer, investigator, task force officer with the United States Customs Department, patrol sergeant, investigative sergeant, administrative sergeant, and now my current position as deputy chief.

I would be remiss if I did not mention how proud I am of the men and women that make up the Tinley Park Police Department. If not for them and the high standards and values they stand by, Tinley Park would not be the town it is today.

Police Zones



- A:** 159th Street & Harlem Avenue - South to 167th Street - West to 80th Avenue - South to 171st Street - West to Village Limits
- B:** 171st Street & 80th Avenue - South to Railroad Tracks - West to Village Limits - North to I-80
- C:** 167th Street & Harlem Avenue - South to Railroad Tracks - West to 80th Avenue
- D:** 159th Street & Harlem Avenue - South to Railroad Tracks - East to Village Limits
- E:** South of Railroad tracks - I-80 East - West to Village Limits
- F:** South of I-80 & Harlem Avenue - East to Village Limits
- G:** South of I-80 & Harlem Avenue - West to Village Limits



Police Officer Qualifications

In order to become a Tinley Park police officer, all applicants:

- Must be a high school graduate with at least two years of satisfactory certified law enforcement experience, or
- Must possess an associate degree with an emphasis in criminal justice, or
- Must have at least 60 college credit hours with an emphasis in criminal justice, or
- Possess a bachelor of arts or bachelor of science degree from a four-year college or university
- And must be a United States citizen
- And must be 21 years of age or older

Specialized Personnel

Title	Assigned	Title	Assigned
Accident Investigator	9	Gang Enforcement	1
Armorer	8	Handcuffing/Weapons Retention	3
Arson Investigator	2	Honor Guard	5
ASP Instructor	4	Hostage Negotiator	8
Asset Forfeiture	4	ILEAS Field Force Team	7
Avon Respirator Instructor	3	Less-Than-Lethal: Shotgun	6
Bike Patrol	13	Less-Than-Lethal: SI-6	12
Canine (K-9)	1	Livescan Administrator	2
Carbine Qualified	31	O.C. Instructor	2
Chemical Agents	7	Physical Fitness Instructor	2
Child Safety Seat Inspectors	3	Radiological Monitoring Specialist	30
Community-Oriented Policing	8	Range Instructor	20
Computer Forensics	3	Reserve Officer Coordinator	2
Crime Analysis	2	School Resource Officer	1
Crime Prevention	1	Severe Weather Spotter	8
Customs Unit	1	Sign Language Instructor	1
D.A.R.E.	3	S.S.E.R.T.	2
Defensive Driving Instructor	3	Tactical Unit	2
DUI Breath Test Operator	47	Taser Instructor	3
Elderly Service Officer	5	Truck Enforcement	15
Evidence Technician	39	Use of Force Instructor	3
Field Juvenile Officer (JO)	41	Video Enhancement Specialist	1
Field Training Officer (FTO)	22		

Traffic Safety Unit

The Tinley Park Police Department Traffic Safety Unit is committed to providing a safe community for the citizens, motorists, bicyclists, and pedestrians in the Village of Tinley Park. We have created a community policing partnership through education, assisting citizens in solving traffic safety concerns and problems, enforcement of traffic safety laws, and recommending traffic engineering improvements.

The Unit currently consists of one police officer supervised by one police sergeant. While still a part of the Patrol Division, the Unit operates independently of patrol schedules. The officer assigned to the Unit is a traffic reconstruction specialist, motorcycle officer, and truck enforcement officer. The Traffic Safety Unit allows for coordination and integration with other specialty units, such as, the Commercial Vehicle Enforcement Unit and Accident Investigation Unit.

Some of the Traffic Safety Unit duties include:

- Identification of areas within the community that require additional traffic enforcement efforts and the application of those efforts
- Responding to traffic-related citizen complaints
- Examining areas of concern - such as, school zones that may require a traffic study to identify the need for engineering improvements
- Conducting traffic studies
- Recommending engineering improvements when appropriate
- Completion of traffic crash reconstruction reports
- Prioritizing enforcement locations and deploying traffic radar speed trailers
- Participating in educational campaigns
- Participating in special enforcement events like speed and DUI campaigns sponsored by the Illinois Department of Transportation



Traffic Stop Study

Under Public Acts 093-0209 and 094-0997 (625 ILCS 5/11-212), law enforcement agencies are mandated to provide annual data about traffic stops. Illinois became one of the first states to implement the program. This is an effort to identify any racial bias that may occur in police traffic stops. The Center for Research in Law and Justice at the University of Illinois Chicago has been analyzing the data since 2008.

Below is the data the Tinley Park Police Department reported in 2014:

Month	Traffic Stops	Month	Traffic Stops
January	493	July	477
February	621	August	472
March	665	September	428
April	609	October	403
May	587	November	369
June	402	December	302
TOTAL: 5,828			

Driver Race	Number of Stops
White	4,623
Black or African American	876
American Indian or Alaskan Native	12
Hispanic or Latino	261
Asian	49
Native Hawaiian or Other Pacific Islander	7
TOTAL: 5,828	

The entire 2014 Traffic Stop Study will be posted on the Police Department website when it becomes available from IDOT.



Accident Investigations

The Major Crash Investigation Unit consists of nine highly trained officers that respond to the scenes of serious injury and fatal motor vehicle crashes. This training is technical and requires skills in forensic evidence collection and advanced mathematics and physics. Continuous training is provided to the officers to maintain their skills. There are currently four state-certified crash reconstruction specialists that are qualified to evaluate, analyze, and interpret the scene evidence to determine how the crash occurred. The team's investigation often addresses issues, such as, the speeds of the vehicles involved, the travel directions of the vehicles, the available line of sight for the involved parties, and time-distance analysis. The information resulting from the team's investigation is crucial in the criminal prosecution of vehicular homicide cases. This Unit is frequently sought out by outside law enforcement agencies to assist in their fatal crash investigations.

The Tinley Park Police Department has provided the Major Crash Investigation Unit with some of the latest software and hardware technology utilized in forensic diagramming. Surveying equipment is utilized by the team to help measure and document the evidence. The measurements obtained are then transferred to a computer drafting program to create to-scale diagrams. This Unit, in conjunction with Forensic Animation and Diagramming Unit with the help of the Illinois State Police, has used animation software technology (such as, 3D Studio Max) to help illustrate major crashes for criminal prosecutions.

Tinley Park Police Traffic Accidents		
Year	Crashes	Fatal Crashes
2014	1,905	2
2013	1,877	1
2012	1,823	3
Percent Change from 2013 to 2014	1.49%	100%

DUI Enforcement

Combating drunk drivers is a task that is taken very seriously by the Village of Tinley Park. The latest statistics for Illinois show that in 2013 there were 34,611 arrests within the state and 132 of those occurring in Tinley Park. In 2014, Tinley Park police arrested 74 drivers for DUI violations. In addition to active traffic enforcement, Tinley Park police participate in roadside safety checks and mock DUI presentations to high school students.

DUI Arrests					
DUI Type	2014	2013	2012	2011	2010
Alcohol	69	124	94	150	80
Drugs	5	4	5	3	8
Zero Tolerance	0	4	1	4	1
TOTAL	74	132	100	157	89

Commercial Vehicle Enforcement Unit

The Tinley Park Commercial Vehicle Enforcement Unit pursues public safety through the reduction of commercial vehicle collisions and criminal activity by:

- Employing innovative and effective enforcement strategies based upon statistical data and local violation activity
- Focusing on problem-specific activities in the commercial vehicle industry
- Utilizing all available resources, including enforcement and education

Fifteen officers are currently assigned to the Commercial Vehicle Enforcement Unit. Their training includes 40 hours of basic truck enforcement, which covers the designated roadway system, required vehicle components, vehicle weight limits, and commercial motor vehicle offenses. An additional four hours allows the officer to become portable scale certified. The portable scales are utilized during special details within the Village and when the State of Illinois I-80 scale is closed.

All state and local laws and regulations pertaining to size, weight, driver qualifications, vehicle safety, and hazardous materials are enforced fairly and impartially, focusing upon the ultimate goal of traffic safety. This effort is approached as a partnership between the department, the trucking industry, and the motoring public.

Commercial Vehicle Enforcement Citations													
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
2014	44	40	51	50	50	29	44	29	42	50	27	34	490
2013	51	63	57	52	70	56	89	82	40	41	0	0	601
% CHANGE	-13.73	-36.51	-10.53	-3.85	-28.57	-48.21	-50.56	-64.63	5	21.95	2700	3400	-7.89

Commercial Vehicle Enforcement Fines*													
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
2014	288	570	402	650	698	12,582	28,642	8,712	6,284	6,050	20,930	8,400	94,208
2013	288	0	665	38,318	5,160	16,090	9,105	14,730	18,640	2,520	0	0	105,516
CHANGE IN FINES %	0	570	-39.55	-98.3	-86.47	-21.8	214.57	-40.86	-66.29	140.88	20,930	8,400	-10.72%

* Fines are in U.S. Dollars. Statistical data provided by Sgt. Chris Butler





K-9

K-9 Officer Scott Rains serves as the K-9 handler with his partner, Yambo. Yambo was born on November 6, 2011, in Germany. He underwent his initial training there and was then brought to Landheim K-9 facility in Dyer, Indiana. Both Officer Rains and Yambo are nationally certified by the American Police Canine Association in narcotics detection, patrol, and police utility. Both have appeared in Tinley Park demonstrations at several events. They have been called to assist not only for incidents in Tinley Park but also incidents in surrounding communities.

Yambo's Stats		
Training		
	2014	2013
Total Training Hours	163.15	304
TOTAL CAREER TRAINING HOURS:	467.15	
Calls for Service		
Service Type	2014	2013
Building Searches - Interior	3	0
Building Searches - Exterior	6	0
Vehicle Searches	24	12
Tracks	12	2
Public Appearances	4	3
Article Searches	2	1
Search Warrants	5	0
Area Searches	2	0
School Searches	16	2
Building Narcotics Searches	5	0
Apprehensions - Misdemeanor/LO	11	0
Apprehensions - Felony	6	0
Total Calls	96	20
CALLS FOR SERVICE CAREER TOTAL:	116	



ILEAS

The Illinois Law Enforcement Alarm System (ILEAS) was formed in 2002 to provide mutual aid, emergency response, and additional resources for public safety. Illinois is divided into regions where ILEAS members can respond rapidly in case of an emergency. Last year, three officers were assigned to the newly formed Region 4 South ILEAS Mobile Field Force Team. This team services the southern part of Cook County and is the last team to be formed within the state. The team is currently based out of Oak Lawn and is now fully operational. With the three new officers assigned, it now brings the Department total up to seven members who participate between the two teams.

Previous activity included assisting the Chicago Police Department with the NATO Conference that was held at McCormick Place in 2013. Region 4 South was staged at Moraine Valley Community College during the conference. Its primary responsibility was to respond to any suburban incident involving the protesters who were in attendance. The Region 3 Central officers were assigned permanent posts within the inner perimeter of the convention center property. Their primary function was to secure the railroad tracks that run underneath the property, as well as an adjacent bridge. The conference ended without any of the teams having contact with any of the protesters.

Tinley Park officers attend quarterly training in Joliet in order to prepare themselves for different incidents to which they might have to respond. Geared with helmets, gas masks, shin guards, kneepads, and full hand/arm/chest protection, they are ready for incidents, such as, riots or emergency responses.

The focus of the ILEAS teams has shifted now from a MFF (Mobile Field Force) Team to a MART (Mutual Aid Response Team). The new focus evolves around providing mutual aid to towns that are in need of a mass response of manpower to assist in disaster relief resulting from floods, tornadoes, or other catastrophic events. New training is being conducted in the areas of search and rescue, as well as disaster relief techniques.



ILEAS teams were deployed to severely damaged areas in residential Washington, Illinois after devastating tornadoes struck in late 2013.





S.S.E.R.T.

The South Suburban Emergency Response Team (S.S.E.R.T.) is a multi-jurisdictional SWAT team currently comprised of 32 police departments in the south suburbs of Chicago, Illinois. The team is responsible for the protection of over 600,000 residents in an area that is over 150 square miles.

S.S.E.R.T. was designed to provide member agencies with a tactical response to critical incidents. Critical incidents are defined as, but not limited to, armed/suicidal subjects, barricaded subjects, hostage situations, sniper situations, high-risk apprehension, high-risk warrant service, dignitary protection, civil disturbances, disaster assistance, terrorist incidents, and other special assignments.

The presence of a highly trained, highly skilled police SWAT team has been shown to substantially reduce the risk of injury or loss of life to citizens, police officers, and suspects. It is the intent of S.S.E.R.T. to provide a highly trained and skilled tactical team as a resource for the member agencies in the handling of critical incidents.

In 2014, S.S.E.R.T. was activated for 46 SWAT related incidents which were resolved without incident. S.S.E.R.T received a unit citation from the Illinois Tactical Officers Association (ITOA) for their role in the successful resolution of a hostage situation on August 19, 2014, in Harvey, Illinois.

Sergeant Keith Sullivan and Tactical Officer Joseph Dinaso are currently assigned to S.S.E.R.T. Sergeant Sullivan is a coordinator, and Tactical Officer Dinaso is an assistant team leader.

Photo: Top of Page S.S.E.R.T. Assistant Team Leader Joseph Dinaso (left) with Coordinator Keith Sullivan (right)

Problem-Oriented Policing

Neighborhood specific complaints are handled through a problem-oriented policing approach. In the event a situation cannot be handled by the involved parties, a police officer is assigned to mediate the situation. The role of the police officer is to assist the parties in coming to their own resolution. This approach has proven quite effective in resolving numerous neighborhood issues that would have otherwise continued and may have resulted in criminal arrest.

Part-Time Officer Program

Tinley Park's full-time police force is supplemented by seven part-time officers who are required to work patrol duties, attend three hours of classroom training, and attend three hours of firearms training per month. Their functions include:

- Special enforcement details (seatbelts, Village stickers, parking enforcement)
- Holiday season mall presence
- Traffic control at the First Midwest Bank Amphitheater
- Security for community services
- Additional staffing for the street units
- Liquor establishment checks Thursday through Sundays
- Processing prisoners on weekend nights
- Tinley Wish program coordination

Per House Bill (P.A. 89-170), officers become certified by the State of Illinois after they complete 480 hours of training through the Web Based Academy (WBA) program, which is offered through the North East Multi-Regional Training (NEMRT) and is administered by Western Illinois University and the Illinois Law Enforcement Training and Standards Board. The appropriate nine-month program consists of Internet and classroom based lectures, which are supplemented by practical exercises.



Part-Time Officer Larry Zielinski poses with a coloring contest winner and her family before awarding her the prize of a ride to school from a police officer



First Midwest Bank Amphitheater

Tinley Park's full-time and part-time officers provide added support for the patrons, security, and staff of the First Midwest Bank Amphitheater. Part-time and auxiliary officers manage the flow of traffic around the theater on 183rd Street, Ridgeland Avenue, Harlem Avenue, and Oak Park Avenue, ensuring safe entry to and exit from the theater. Full-time officers patrol the theater and parking lots enforcing local ordinance violations and state laws. The Tinley Park Police Department strives for everyone to have a safe and memorable experience while visiting the theater and our community.

2014 Concerts	
Date	Event
May 31	Brad Paisley
June 14	Rascal Flatts
June 15	Lionel Richie
June 20	Bruno Mars
June 27	Tim McGraw
June 28	Jimmy Buffett
July 11	Fall Out Boy with Paramore
July 12	Journey (Canceled)
July 13	Toby Keith
July 19	Vans Warped Tour
July 20	Rockstar Energy Mayhem Festival
July 23	Bad Company and Lynyrd Skynyrd
July 24	Nine Inch Nails with Stone Temple Pilots
July 25	Aerosmith
August 5	Wiz Khalifa
August 8	Motley Crüe
August 9	Jason Aldean
August 10	Drake with Lil' Wayne
August 15	Miranda Lambert
August 16	KISS and Def Leppard
August 29	Linkin Park
August 31	Oddball Comedy Tour
September 10	Journey (Rescheduled)



First Midwest Bank Amphitheater Attendance by Year		
Year	Shows	Attendance
2014	22	376,998
2013	26	440,642
2012	18	236,000
2011	16	287,928
4 YEAR TOTAL	82	1,341,568

First Midwest Bank Amphitheater Violations & Citations					
Offense	2014	2013	2012	2011	4 YEAR TOTAL
Alcohol - Contribute to Minor	0	0	4	2	6
Alcohol - Consumption	3	14	9	32	58
Alcohol - Possession	5	25	15	75	120
Assault - Aggravated	0	0	0	0	0
Battery	9	9	2	17	37
Battery - Aggravated	0	0	0	0	0
Battery - Domestic	1	0	0	0	1
Burglary	0	0	0	4	4
Cannabis - Possession <30 Grams	9	8	12	16	45
Cannabis - Possession >30 Grams	1	0	0	1	2
Controlled Substance	0	0	0	1	1
Criminal Damage to Property	2	1	0	1	4
Criminal Trespass to Land	10	9	3	8	30
Criminal Trespass to Vehicle	1	0	0	0	1
Disorderly Conduct	2	2	3	3	10
Drug Paraphernalia Possession	0	2	4	8	14
False ID - Misrepresentation	2	8	4	5	19
Fights	8	4	7	0	19
Liquor Violation	0	1	0	1	2
Obstruction of Justice	1	1	1	2	5
Public Urination/Defecation	1	0	3	1	5
Reckless Conduct	0	0	0	1	1
Resisting Arrest	0	0	2	3	5
Solicitors	1	0	3	0	4
Taxi License Violations	3	0	5	1	9
Theft Under \$300	1	0	1	0	2
Theft of Labor or Services	0	0	0	1	1
Tobacco - Underage Possession	0	1	1	6	8
Unlawful Use of Driver's License	0	0	0	1	1
TOTALS	60	85	79	190	414



Animal Control

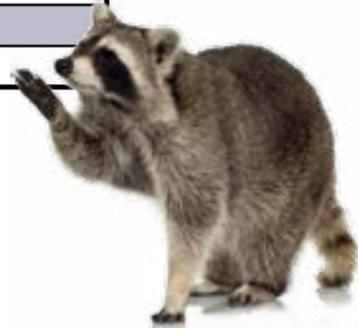
The Tinley Park animal control officer (ACO) is responsible for providing non-police enforcement related services that do not involve criminal investigation complaints concerning domestic and non-domestic animal problems or violations of the animal control ordinance. The ACO focuses on locating, capturing, and transporting to the shelter animals running at large or presenting health and safety issues. Some of the concerns the ACO responds to include, but are not limited to, bites, property damage, notifying pet owners of impoundments, releasing pets to owners upon payment of fees, arranging for adoption or disposal of unknown pets, enforcing animal control ordinances, investigating violations of animal control and animal welfare ordinances, issuing warnings or citations as required, appearing in court to testify in animal control cases, and presentations to the community.

Below is a list of calls for service handled by Tinley Park's ACO for 2014. These stats do not include all phone calls returned or questions answered to citizens and residents.

Calls for Service Type	Stats	Calls for Service Type	Stats
Dog Complaints	137	Opossum Complaints	17
Cat Complaints	18	Skunk Complaints	18
Squirrel Complaints	10	Coyote Sightings	14
Raccoon Complaints	27	Bat Complaints	2
Groundhog Complaints	0	Woodchuck Complaints	0
Miscellaneous Complaints	86		
TOTAL CALLS:		329	

In the summer of 2014, the Tinley Park Police Department entered into a contract with Track & Trap Wildlife Control to provide trapping services for non-domestic, wild animal complaints to supplement the Department's ACO. Track & Trap Wildlife Control provided professional services to the Police Department and the residents of Tinley Park. Track & Trap Wildlife Control was assigned 32 calls for service.

Calls for Service Type	Stats	Calls for Service Type	Stats
Skunk Complaints	15	Coyote Sightings	1
Raccoon Complaints	6	Opossum Complaints	4
Groundhog Complaints	2	Woodchuck Complaints	1
Miscellaneous Complaints	3		
TOTAL: 32 CALLS			



Bike Patrol

The Bike Patrol Unit consists of 13 officers who patrol Tinley Park's parks and neighborhoods while adding a personal touch by interacting with the community. This Unit is active April through October, weather permitting. The Bike Patrol Unit operates on an as-needed basis at the discretion of the bike officers themselves. Their bicycle patrol activities have been effective both in dealing with the criminal element and as a great public relations tool. Bike patrol allows officers to meet citizens face-to-face while working the street.

Officers become certified bike patrol officers after successful completion of the training provided by in-house trainers or the Illinois State Police Mountain Bike Association (IPMBA). Training includes bike maintenance, emergency skills, health/nutrition, riding techniques, rules of the road, and police tactics. Classroom instruction and real-life training (riding as partners among crowds, over objects, and down stairs) provide the foundation for their expertise.

Unlike patrolling in a squad car, the Bike Patrol Unit has a huge advantage when patrolling in the community. It is quiet, cost efficient, tactically effective, and extremely mobile. The greatest advantage, though, is its stealth effect. Since a bike makes little to no noise, criminals can be observed and approached without being noticed. Criminal activity can be deterred significantly when the Unit is in full force.



Health & Fitness

It is very important to live a healthy and active lifestyle. When a person exercises regularly, they feel good, look good, and develop a strong immune system. Exercising also helps increase a person's daily energy levels, creates self-confidence, creates a better outlook on life and better overall attitude, reduces the potential for injuries, and reduces stress levels. Located within the Police Department, and available 24 hours a day for Village employees, is a fitness room that contains free weights, a treadmill, an elliptical, and a stationary bike. While staying in shape, employees can watch TV or listen to their favorite music. Industry experts agree that sustaining a well-balanced diet and exercising at least 30 minutes a day will assist in creating a strong mental, physical, and spiritual health platform.



Training

The Tinley Park Police Department takes training of personnel seriously. Officers attend training seminars on a monthly basis in a classroom and hands-on training hosted by instructors from the Illinois State Police, NEMRT, Tinley Park Police Department, and other law enforcement agencies. Officers are lectured, view videos and computer illustrations, and participate in hands-on activities. Some of the topics include communication tactics, criminal law and changes in the Illinois Vehicle Code, officer safety issues, hazardous material awareness, tactical skills techniques, truck enforcement, and updates on criminal proceedings.

Several training sessions were focused on issues relating to an officer's use of force during arrest situations. The Tinley Park Police Department continues to provide monthly law updates for police training sessions that officers can access via the Internet while on duty. Practical application of hands-on, intermediate, and long-range use of force options occur multiple times throughout the year.

CPR/AED training and certifications are done annually with the assistance of the Tinley Park Fire Prevention Bureau. Self-aid/first-aid training follows tactical combat casualty care protocols adopted by our military over the past decade. The Police Department also conducted both classroom and practical application exercises on the Incident Command System and continues to work with Fire, EMS, and Emergency Management in order to effectively participate in unified command at large-scale critical incidents.

Officers receive annual training and recertification in the use of less-than-lethal tools including O.C. (pepper) spray, ASP expandable baton, and the taser electronic restraint device. Control tactics and handcuffing are also reviewed annually to ensure compliance with our use of force policy.

Firearms Training

Tinley Park officers train with their firearms several times throughout the year. In addition to monthly live-fire training, officers practice tactical deployment to active shooter incidents, mechanical breaching, high-risk traffic stop procedures, officer down rescue, perimeter tactics, and less-than-lethal weapons deployment.

Officers are required to qualify with their duty sidearm and shotgun on an annual basis. Officers who elect to carry a pistol rifle receive additional training and qualify in both daylight and low light environments. Off-duty handgun training and qualification is done on an annual basis.

The Department maintains an indoor live-fire range with a classroom and weapons maintenance area. Outdoor training is conducted at various locations in and around Tinley Park. Department firearms and control tactics instructors are all state certified through the University of Illinois Police Training Institute. Highlights of the firearms training included:

- Continued pistol, shotgun, rifle, and less-than-lethal live-fire training throughout the year
- Increased number of Tinley Park state-certified firearms instructors in order to provide closer supervision and safety during complex live-fire training scenarios

The Tinley Park Police Department firearms and tactics training cadre includes eight officers who are state-certified firearms instructors and 11 officers who are state-certified master firearms instructors.



Tinley Park Police firearms armory





Citizen's Police Academy



The Citizen's Police Academy is a 12-week program designed to provide its students with a working knowledge of law enforcement and the Tinley Park Police Department. The 2014 class began on January 16 and concluded on April 10 with a graduation banquet. The classes were held at the Police Department on Thursday nights from 7 p.m. to 10 p.m. There were 15 students in attendance throughout the 12-week program.

The goal of the Citizen's Police Academy is to provide the students with an opportunity to see how the Police Department serves the community. The students learned how and why

specific or certain decisions are made, while taking into consideration the impact those decisions will have within the community.

Each block of instruction was developed to provide an in-depth overview of how a particular division of the Police Department functions. Further, the program is both informative and educational, at times allowing students an opportunity to experience actual hands-on training.

Topics covered during the Citizen's Police Academy:

- Overview of the Tinley Park Police Department / Hiring Process
- Law of Arrest Search and Seizure
- Use of Force
- Evidence and Crime Scene Management and Workshop
- Cybercrime, Internet Safety, and Digital Forensics
- Community Policing Unit and Crime-Free Housing
- Red Light Camera Program
- D.A.R.E.
- Traffic Law Enforcement (IVC), DUI, and Traffic Stops
- Accident Investigation
- Defensive Tactics
- Handcuffing
- ASP and Taser X26
- K9 Utilization & Demo
- ILEAS Mobile Field Force (MFF) Demo
- South Suburban Emergency Response Team (S.S.E.R.T.) Demo
- Dispatch Center Overview & Tour
- EMA Overview
- Helicopter Demo
- Firearms Safety

After graduation, the students are encouraged to join the Tinley Park Police Department Citizen's Police Academy Alumni Association. The Alumni Association has volunteered their time throughout the year to assist the Tinley Park Police Department with several community-based projects.



Photos: Opposite Page Officer Sonny London performs a taser demonstration with a Citizen's Police Academy student. Above Officers Perry Dubish and guest speaker, Officer London, give in-class lectures in the police training room each week on a variety of police-related topics.



Honor Guard

The Tinley Park Police Honor Guard was established in May of 2013 with the primary function of honoring those who have made the ultimate sacrifice and have given their life during service to their community. The Honor Guard also conducts funerals for active or retired Tinley Park Police officers not killed in the line of duty, as well as attending officers' funerals from other agencies. Another function of the Honor Guard is to represent the Tinley Park Police Department, as well as the Village of Tinley Park at special events - such as, ceremonies, parades, and other services - by providing a color guard to present or post the colors.

The Honor Guard consists of seven highly dedicated members who have undergone a competitive application and selection process and formal training. The unit is made up of officers from multiple divisions within the Police Department. The Honor Guard trains regularly to maintain a high level of proficiency.

The Tinley Park Police Honor Guard has attended police funerals in Illinois, as well as Indiana, and will continue to honor those who have served their communities in pursuit of making them a safer place to live.

The Tinley Park Police Honor Guard has attended the Illinois Police Memorial in Springfield, Illinois, since the inception of the Guard to represent the Tinley Park Police Department and the Village of Tinley Park.

Some of the events in which the Tinley Park Police Honor Guard has attended and presented or participated in presenting the colors include:

- Police Academy graduation at the College of Du Page
- Independent Insurance Agents of Illinois Annual Conference
- Tinley Park's National Night Out
- The Midwest Security & Police Conference and Expo
- Will County Police Memorial
- Will County Chiefs of Police Presidential Inauguration
- Traffic Safety Challenge Awards Luncheon

To contact or request the Honor Guard, please contact Honor Guard member Perry Dubish at 708-444-5300 or pdubish@tinleypark.org.



Special Events

The Police Department provides security and traffic control for a number of special events throughout the year. These events include parades, the Caribbean Block Party, 5K races, bicycle races, motorcycle rallies, fundraisers, high school sporting events, summer car shows, and other public gatherings requiring or requesting assistance with their event.

Many of these special events bring large amounts of people and vehicles, which can create traffic and safety issues in and around the event. The Police Department uses auxiliary and Emergency Management officers to assist and sometimes supplement police officers for traffic control during road closures and traffic diversion during special events. The Police Department also assigns officers to many of the special events to provide security and to make sure that everyone has a safe and enjoyable time.

The Operations administrative sergeant works closely with special events planners at the Village Hall and develops action plans for all public safety officials working the given event. The sergeant works with Fire Department staff and Emergency Management to determine what resources and personnel are needed to make the event as safe as possible.

Photo: Opposite Page Officer Jonathan Mittleman, Officer Mark Fabiszak, Officer Perry Dubish, Chief Steve Neubauer, Detective Stan Tencza, Sergeant Darren Persha, Officer Mike O'Hern, and Officer Brian Krotser represent the Tinley Park Police Department at the 2014 Police Memorial in Springfield, Illinois. Above Tinley Park Carribean Block Party on Oak Park Avenue is one example of special events which require police security and traffic control.



INVESTIGATIONS

Reporting to the deputy chief of Operations, Sergeant Campbell works with eight investigators who follow up on crimes and suspected criminal activity reported to the Police Department. Investigators also process crime scenes for evidence, follow crime trends, develop sources of information, act as liaisons between the schools and Police Department, and provide public presentations on a variety of topics. Each investigator has his/her own area of expertise - such as, burglaries, fraud, or computer crimes - and all are cross-trained and have the necessary knowledge, skills, and abilities to investigate any type of crime.



Investigations

After the Patrol Division gathers information and exhausts all leads on a case or incident, it may be turned over to the Investigations Division for additional follow-up.

Duties of a Tinley Park investigator include, but are not limited to, the following:

- To investigate all matters referred/assigned
- To prepare/present the results of all investigations to the commanding officer of Investigations for possible presentation to other law enforcement agencies, the prosecutor, or the judiciary
- To interview, without unnecessary delay, the complainants, the victims, and the witnesses in all cases assigned
- To cultivate sources of information that will aid in the solution of offenses/juvenile acts and the ability of the Department to assist law enforcement agencies
- Having a thorough knowledge of the Village, its constructive resources, and its destructive influences
- To be familiar with the guidelines and directives for performing his/her job safely

Investigations Division 2014 Activity Report	
Case Type	Count
Felony	321
Misdemeanor	183
Other	92
Juvenile Adjudicated	28
Juvenile	61
Agency Referrals	13
TOTAL	698

Investigations Division 2014 Arrest Data	
Arrest Type	Count
Felony	47
Misdemeanor	59
Juvenile Adjudicated	28
Juvenile Ordinance	145
Agency Referrals	13
TOTAL	292

Investigations Division 2014 Case Status	
Status	Count
Cleared	62
Cleared Exceptionally	160
Administratively Closed	32
Inactive	160
TOTAL	414

Peer Jury

The Peer Jury program is designed for first-time offenders under the age of 18 who are charged with minor or non-violent offenses. To participate in the program, the offender must first admit his/her guilt in exchange for not being petitioned to the juvenile court system. The parents of the offender must also sign an acknowledgment of these facts. A peer jury date is selected, and the offender then appears in front of a jury.

The jury consists of jurors who are between the ages of 13 and 17 and are either residents or high school students at Andrew or Tinley Park High Schools. It is the jurors' job to interview the offender about his/her actions. After the interview, the offender and his/her parents are excused from the proceedings. The peer jurors deliberate for a short time and then assign an appropriate amount of community service hours (ranging from one to 25 hours). In addition to community service, the juvenile may also have to write a letter of apology to the victim(s), an essay on a topic related to the situation, or watch a mandatory video in relation to the incident. The offender and his/her parents are called back into the jury room and advised of the sentence. All community service hours must be completed by the next peer jury date. If the offender does not complete the required hours, the juvenile investigator has the option of voiding the sentence and ordering the offender to appear before a circuit judge of Cook County in the juvenile court system.

Over the years, this program has become very successful. It reduces the amount of juvenile crime and raises the awareness level of the criminal system.



U.S. Customs

Since 1992, the Tinley Park Police Department has been providing Tinley Park officers the opportunity to work with the Department of Homeland Security (DHS), Homeland Security Investigations (HSI), task force unit (which is also referred to as Immigration and Customs Enforcement (ICE)). As a HSI/ICE task force officer (TFO), the TFO assists special agents with their caseload, as well as serving as the lead case agent in several investigations representing the United States government. HSI/ICE performs investigations surrounding marriage fraud, document fraud, human trafficking, immigration violations, counterfeit violations (such as, air bags, prescription drugs, clothing, etc.), export/import violations (such as car thefts, money laundering, and narcotics trafficking) into and out of the United States via various borders (air, land, and sea). These investigations, which are sometimes long, consist of developing leads, developing confidential informants; interviewing suspects, victims, or witnesses; working undercover; and running surveillance on illegal operations. HSI also works with other federal and local agencies furthering case investigation leads, such as, the Federal Bureau of Investigation (FBI), Drug Enforcement Agency (DEA), Food and Drug Enforcement Agency (FDA), United States Postal Service (USPS), and area county sheriffs' departments.

HSI/ICE TFOs have assisted in operations involving West African Nigerian criminals and Columbian and Mexican cartels. Operations also include intercepting packages that are shipped with UPS, FedEx, DHL, and USPS that may contain any type of illegal substance, product, or item. Passengers are also examined at Chicago O'Hare International Airport and Midway Airport for violations which include, but are not limited to, currency and narcotics violations.

Since Tinley Park's participation in the HSI/ICE program, TFOs have assisted with the seizures of millions of dollars related to the above-mentioned investigations. The Village of Tinley Park receives a portion of the seizures. Each officer that has been selected to work in this program has gained a wealth of experience and knowledge that he/she would not have had an opportunity to acquire working with a local police department.

Cybercrimes

The Tinley Park Police Investigations Unit is also involved in fighting cybercrimes. As the internet and digital technologies are constantly evolving, so are cybercrimes. Cybercrimes can be defined as illegal activity - such as, cyberstalking, email/text messaging harassment, destruction of data, and forgery and theft that involve the use of a computer or cellular telephone. Other illegal activities include child exploitation, child pornography, and solicitation of sex from a minor.

While cybercrimes are on the rise, the Investigations Unit utilizes training in computer and cell phone forensics to help solve these complex cases. Digital media - such as, computer hard drives, thumb drives, tape backups, SD cards, and cellular telephones - are just a sample of the items that are being seized during these investigations. The seized media are then used to confirm allegations and identify victims, witnesses, and offenders.

Sex Offender Tracking Team

In accordance with the Illinois Sex Offender Registration Act (730 ILCS 150), convicted sex offenders who reside in Tinley Park and have been charged with any offenses as listed in the Illinois Compiled Statutes (730 ILCS 150/2(B)) must register in Tinley Park. The Patrol Division handles all registration procedures, which include fingerprints, photos, and paperwork processing. For over ten years, Detective Tim Poulos has been responsible for updating and training the Department on the sex offender registration process (General Order 4.3.6).

Under Illinois state law (730 ILCS 150/8-5), the Tinley Park Police Department is required to conduct address verification checks on offenders once a year. Monitoring sex offenders in our community is very important, so the Tinley Park Police Department goes beyond the once-a-year requirement by performing monthly checks. There are 20 patrol officers who complete monthly checks of the registered sex offenders in Tinley Park. This is to assure the registered sex offender is in compliance with state law and the Police Department's general order.

Tinley Park has averaged between 17 and 19 registered sex offenders living in the Village at one time. Illinois State Police provide an online listing of sex offenders required to register in the State of Illinois. The database is updated daily and allows searching by name, city, county, zip code, compliance status, or any combination thereof. In addition, geographic searching can now be performed by choosing the mapping link in the menu or the geographic search option on the Village web page, www.tinleypark.org.

Digital Forensics Lab



911 COMMAND CENTER

The Tinley Park 911 Command Center has 13 full-time telecommunicators and four part-time telecommunicators working 24/7. The full-time telecommunicators work two eight-hour and two 12-hour shifts and are expected to work weekends and holidays. The part-time telecommunicators fill in hours during the week, weekends, and holidays. Telecommunicators answer 911 and non-emergency phone calls and dispatch police, fire, and EMS to critical and non-critical calls.



Public Safety Answering Point (P.S.A.P.)

The Village of Tinley Park 911 Command Center is the primary Public Safety Answering Point (PSAP) for the Village of Tinley Park. Telecommunicators in the 911 Command Center handle all emergency and non-emergency calls for police, fire, and emergency medical services (EMS) within the Village.

Over the last five years, total incidents processed by the Tinley Park 911 Command Center are as follows:

Year	Police	Fire	Total
2014	30,025	8,849	38,874
2013	27,306	7,253	34,559
2012	28,535	6,590	35,125
2011	29,243	6,529	35,772
2010	30,150	5,945	36,095

Staffing

The 911 Command Center is staffed 24 hours a day, seven days a week. Minimum staffing requirements for each of the three shifts are as follows*:

- Days (0700-1500 hours): 3 Telecommunicators
- Afternoons (1500-2300 hours): 4 Telecommunicators
- Midnights (2300-0700 hours): 3 Telecommunicators

*Minimum staffing requirements on all shifts are increased during summer months and critical incidents.

Full-time telecommunicators select their shifts annually by seniority. To ensure the 911 Command Center is adequately staffed at all times, part-time telecommunicators assist by filling available shifts on a weekly basis. Current approved staffing in the 911 Center is:

- One 911 Director
- One Operations Coordinator
- One Quality and Training Coordinator
- Three Lead Telecommunicators
- 11 Full-Time Telecommunicators
- Four Part-Time Telecommunicators

Equipment

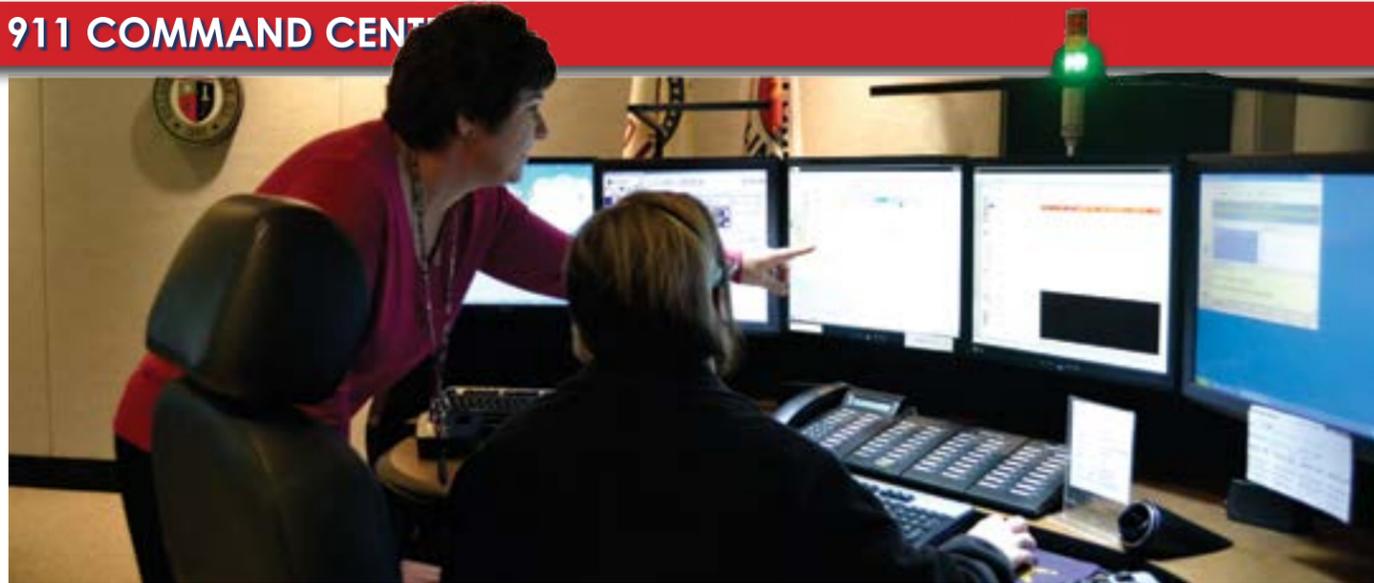
The 911 Command Center is up-to-date and reconfigured in order to ensure that our Public Service Answering Point (P.S.A.P.) continues to operate with reliable, state-of-the-art equipment. Tinley Park telecommunicators work from one of six automated sit-to-stand, full-life workstations with six flat-screen computer monitors at each of these workstations. Busy user status poles have been installed at each dispatch workstation, which are integrated with the existing telephone and radio system and indicate if an employee is busy on the phone, radio, or out of service. Additionally, each workstation is equipped with wireless push-to-talk (PTT) headset adapters.

Each dispatch workstation is equipped with Motorola Centracom Gold Elite radio equipment, Siemens telephone equipment, T.T.Y. capabilities, SunGuard One Solution CAD and records management software (RMS), L.E.A.D.S. 2000, Fox Valley fire alarm monitoring software, AVTEK City Watch emergency notification software, Milestone closed circuit television software, US Digital Fire Department Alerting System and other in-house computer programs. The 911 Center is also equipped with a Motorola Star Com base radio and EMNET computer terminal.



Lead Telecommunicator Jane Flowers at her workstation in the 911 Command Center





911 Center Training Program

The 911 Command Center Communications Training and Evaluation program for newly hired telecommunicators is reviewed and updated on an annual basis. Curriculum updates and enhancements are made to the program as new equipment is added to the 911 Command Center and the standard operating guidelines (SOGs) in the 911 Command Center are updated.

The 911 Command Center currently has seven employees who have been certified as communications training officers. After a new employee completes a two-week classroom phase with the quality and training coordinator, these individuals are responsible for providing hands-on training to all newly hired personnel during their 12-week hands-on training phase in the 911 Command Center.

The communications training officers also provide a supportive role to probationary telecommunicators who have completed their formalized training program by serving as mentors. They also provide leadership and guidance to new employees.

Premise Alert Program

The Tinley Park Police Department and the 911 Command Center have implemented a program to assist residents in the event of an emergency. The Illinois Premise Alert Program (PAP) allows individuals with disabilities or special needs, their families, or caregivers to register with local police, fire, and/or ambulance agencies. The information provided will supply public safety first responders with potentially life-saving information about their conditions if called upon to provide emergency service.

In accordance with this program, the Police Department and the 911 Command Center have invited residents to voluntarily submit a form regarding their conditions. Once completed, the Department is able to “flag” the residence with the particular special needs of the resident, enabling the telecommunicator to quickly inform responding public safety personnel of the nature of the problem.



CCTV Monitoring

Located in the Village of Tinley Park 911 Command Center is the closed circuit television (CCTV) monitoring center. The monitoring center is staffed five days per week from 8 p.m. to 3 a.m. and two days per week from 8 p.m. to 1 a.m.

Using Milestone CCTV software, on-duty CCTV operators view both fixed and pan-tilt-zoom images to monitor activity in the Village's downtown area, Oak Park Avenue Metra train station, and the 80th Avenue Metra commuter parking lot. CCTV operators alert telecommunications staff, who in turn dispatch public safety personnel to respond to reports of suspicious or criminal activity occurring within the area.

Illinois TERT

The Village of Tinley Park is a member of the Illinois Telecommunicator Emergency Response Taskforce (IL-TERT), an intergovernmental mutual aid program intended to provide teams of highly qualified public safety telecommunicators to:

- Respond rapidly to the scene of disaster situations any place within Illinois
- Respond to disaster situations out of state under the Emergency Management Assistance Compact (EMAC)
- Provide assistance to other Illinois Public Safety Answering Points (P.S.A.P.) that encounter crisis situations and provide advice to agencies that wish to develop local tactical dispatch teams. Currently, there are 40 IL-TERT member agencies within the state

Photo: Opposite Page 911 Command Center operations coordinator Lisa Kortum works with lead telecommunicator Jennifer Staley as part of the Training and Evaluation program. Above CCTV Monitoring station located inside the 911 Command Center



911 Center Projects & Updates

CAD/RMS Project

On January 21, 2014, the 911 Command Center went live with SunGuard One Solution Public Safety and Justice Product Suite. This system provides telecommunicators with unit recommendations to dispatch, integrated mapping features, enhanced data searches on multiple fields, and the ability to integrate with additional software systems through interoperable modules.

Quality Assurance/Quality Improvement

In February 2014, the 911 Command Center implemented a Quality Assurance/Quality Improvement program. The purpose of this program is to establish standards for performance review and quality assurance in the 911 emergency communications center. Each member of the 911 Command Center will be subject to a minimum of three random reviews per quarter in an effort to promote adherence to establish 911 Command Center goals and procedures, as well as facilitate the learning process for 911 Command Center personnel. This program will also establish a framework for continuous improvement of the overall operation of the 911 Command Center. In accordance with nationally recommended 911 P.S.A.P. (A.P.C.O. and N.E.N.A.), this program will provide the 911 Command Center with a systematic approach, which is needed to ensure it consistently provides the best possible emergency communications to the citizens of Tinley Park.

Upcoming Projects

The 911 Command Center has plans to update the radio console and phone system in the upcoming 2015-2016 year. These updates are imperative for safety and efficiency. The new phone system will support Next Generation 911, which allows residents to text message to 911.



DEPARTMENT AWARDS & CHARITABLE ORGANIZATIONS



DUNKIN'  **DONUTS**®

STAFF ACHIEVEMENTS

Awards

It is the policy (general order) of the Tinley Park Police Department to recognize superior performance by Department employees. Commendations may originate from citizens or within the Department and are intended to cite exemplary conduct and standards that all members of the Department should strive to attain. The Tinley Park Police Department would like to recognize the following achievements in 2014:

Official Commendation
Ringhofer

Unit Citations
Adamski
Barden
Davisson
Devine
Dinaso
Horbaczewski

Honorable Mentions
Boling
Dajani
Dubish
Roberts
Rockaitis
Schmeckpeper
Zylka

Life Saving Award
London

S.S.E.R.T. Officer of the Year Award
Dinaso

AAIM DUI Award (Alliance Against Intoxicated Motorists)

Rains
Rockaitis
Skorniak

IDOT DUI Awards

B.Bishop
Dajani
Devine
Dinaso
Krotser
Persha
Rains
Ringhofer
Rockaitis
Skorniak

NATW 2014 National Night Out - A National Award Winner

Telecommunicator of the Year
Michelle Boone

Promotions

Charles Faricelli promoted to Deputy Chief
Bob Diorio promoted to Sergeant
William Ringhofer promoted to Sergeant
Nicole Brazitis to Lead Telecommunicator

Retirements

Deputy Chief Steven Vaccaro 24 years of service
Detective Michael McMahon 29 years of service
Officer Eugene Senese 24 years of service

New Hires



Officer Daniel O'Dwyer



Officer Samantha Bishop



Officer Jason L'Amas



Reserve Officer Kanoah Hughes



Reserve Officer Dennis Reilly



Telecommunicator Bridget Dauksas-Roy



Telecommunicator Michelle Anichini



Records Clerk Alex Schmeckpeper



Records Clerk Matron Danielle Luke



Tinley Wish



In 1997, Part-Time Officer Dennis Mahoney and former Part-Time Officer (now Illinois State Police Trooper) Rich Kozik wished to give something back to their community. They started the Tinley Wish program and solicited participation from other Village employees.

A board of directors was set up, by-laws were created, and they received a charitable organization status. The board of directors set down guidelines in order to determine whether or not a nominated person or family was eligible for assistance from Tinley Wish. Monetary and gift donations are made possible by generous donations from local businesses, residents, union organizations, benevolent groups, and individual/group fundraising efforts.

Every year, a caravan of "Tinley's Finest" police, fire, and EMA employees join with Village officials, local clergy, prior year recipients, and, of course, Santa Claus himself to deliver gifts to Tinley Wish recipients.



A small group of Tinley Park officers participate locally to raise money for Special Olympics. They pass the torch from town to town during the Illinois Special Olympics Torch Run. In 2014, Tinley Park police officers raised \$75,000!

Sergeant Bill Devine is a very active ambassador to Illinois Special Olympics. In February, he completed his sixth Polar Plunge and participated in the Opening Ceremonies for the Summer Games in Normal, Illinois. He ran with other officers from throughout the state in the Final Leg, which is a three-mile run into the stadium that officially opens the games.

In 2014, the Tinley Park Police Department received the "Gold Medal Award" for highest fundraising department for the class of 75 or more officers and raised the second most money in the state.

Other fundraising events included:



- Torch Run
- Dunkin Donuts Cop on Top
- Texas Roadhouse Fundraiser
- Polar Plunge
- Truck Convoy
- Strikes for Special Olympics
- Oktoberfest at Rock Bottom
- Services for Special Olympics



POLICE DEPARTMENT ANNUAL BUDGET

122nd Annual Budget for the
Fiscal Year Ending April 30, 2015



VILLAGE OF TINLEY PARK
COOK & WILL COUNTIES ILLINOIS



122ND
ANNUAL BUDGET
FOR THE
FISCAL YEAR ENDING
APRIL 30, 2015

04/03/2014

2015 APPROVED BUDGET
Village of Tinley Park

Account Number	2012 Actuals	2013 Actuals	2014 Approved	2014 Actuals	2014 Yr. End Est	2015 Approved
01 GENERAL FUND						
17 POLICE						
205 ADMINISTRATION						
72460 FICA/MEDICARE	92,693	84,393	111,050	80,543	90,000	109,150
72485 INSUR	90,098	93,441	120,650	90,728	100,000	123,369
72590 RENT MACHINERY & EQUIPMENT	1,450	1,480	2,000	1,269	2,000	2,100
72540 RENT MOTOR VEHICLES	85,389	83,127	87,000	63,856	80,000	87,000
72641 INSURANCE DEDUCTIBLE	83,219	83,177	50,000	54,349	60,000	60,000
72550 RENT RADIOS	5,901	6,124	20,180	2,357	10,000	18,680
72551 RADIO CHANGEOVER	720	0	0	0	0	0
72562 RENT CAMERA/MONITORING SYSTEMS	1,900	1,253	1,000	1,248	2,000	0
72965 RENT COMPUTER EQUIPMENT	1,268	1,936	2,000	2,228	2,500	2,000
72670 RENT MACHINERY & EQUIP	2,400	2,500	5,100	2,400	5,100	5,100
72653 WEBSITE MAINTENANCE SERVICES	300	300	300	120	200	60
72655 SOFTWARE LICENSING & SUPPORT	30,307	32,773	42,065	53,253	53,253	65,635
72710 TOWEL & LAUNDRY SERVICE	735	756	1,000	590	1,000	1,000
72720 DUES & SUBSCRIPTIONS	2,584	3,123	10,701	11,280	11,500	15,440
72790 SERVICE CONTRACTS	13,000	10,352	18,345	9,742	17,000	18,300
72796 SERVICE CONTRACTS-COMPUTER EQUIP	1,022	2,154	6,015	0	6,015	14,900
72680 VEHICLE LICENSES	2,458	2,200	3,000	2,993	4,500	3,000
72974 EMPLOYEE RECOGNITIONS	1,463	1,945	6,750	2,330	4,000	6,750
73110 OFFICE SUPPLIES	15,311	15,005	16,500	12,792	16,500	16,500
73315 CONFECTIONARY SUPPLIES	1,432	1,558	2,000	1,240	2,000	2,000
73410 EXPENDABLE TOOLS	193	343	500	0	500	300
73530 GAS/OIL	253,863	277,827	337,500	245,554	310,000	337,500
73535 OIL	4,158	4,406	4,500	3,504	4,500	4,500
73540 MISCELLANEOUS FUELS	358	1,057	600	397	600	600

2015 APPROVED BUDGET
Village of Tinley Park

Account Number	2012 Actuals	2013 Actuals	2014 Approved	2014 Actuals	2014 Yr. End Est	2015 Approved
01 GENERAL FUND						
17 POLICE						
205 ADMINISTRATION						
73550 CHEMICAL SUPPLIES	415	0	250	0	250	0
73560 TIRES & TUBES	14,126	11,285	18,500	10,907	19,000	16,500
73570 ELECTRICAL SUPPLIES	760	1,100	1,000	268	500	1,000
73600 BOOKS/MANUALS/BROCHURES	515	752	690	0	690	890
73600 POLICE OPERATING SUPPLIES	5,714	16,489	5,000	5,185	10,700	5,490
73610 UNIFORMS	20,436	10,242	12,600	8,629	10,000	12,800
73676 GRANT EXPENDITURES	440	240	4,385	240	250	300
Total *****	3,717,437	3,737,928	4,318,581	3,515,076	3,914,741	4,630,254

Total ADMINISTRATION

3,717,437 3,737,928 4,318,581 3,515,076 3,914,741 4,630,254

2015 APPROVED BUDGET
Village of Tinley Park

Account Number	2012 Actuals	2013 Actuals	2014 Approved	2014 Actuals	2014 Yr. End Est	2015 Approved
01 GENERAL FUND						
17 POLICE						
210 COMMUNICATIONS						
70000 ---						
71110 SALARIES	713,910	732,474	968,000	778,158	855,000	0
71112 OVERTIME	117,495	75,783	110,450	100,029	110,000	0
71125 PART TIME HELP - PENSIONABLE	63,273	112,948	150,000	69,306	76,000	0
71127 PART TIME HELP - NON-PENSIONABLE	34,886	24,765	45,000	15,455	18,000	0
72140 TRAINING	3,485	5,810	9,725	247	8,725	0
72170 MEETINGS & CONFERENCES	800	555	5,100	2,253	5,100	0
72330 LEGAL NOTICES & ADVERTISING	0	0	200	0	200	0
72400 EMPLOYEE HEALTH & LIFE	186,759	190,728	319,625	173,058	185,000	0
72480 FICA/MEDICARE	69,732	71,048	97,500	71,807	81,000	0
72495 IMRF	123,701	128,313	177,300	122,933	133,000	0
72550 RAM COMM RADIO EQUIP	650	10,901	15,000	0	5,000	0
72552 RAM CAMERAMONITORING SYSTEMS	1,569	1,797	2,500	2,903	3,000	0
72565 RAM - COMPUTER EQUIPMENT	704	905	7,500	34	2,500	0
72655 SOFTWARE LICENSING & SUPPORT	86,898	66,964	87,620	131,091	131,100	0
72720 OMS & SUBSCRIPTIONS	706	375	1,441	582	1,441	0
72750 SERVICE CONTRACTS	600	672	7,759	753	2,000	0
72766 SERVICE CONTRACTS-COMPUTER EQUIP	6,316	6,373	1,915	0	1,915	0
72874 EMPLOYEE RECOGNITIONS	460	487	750	84	750	0
73110 OFFICE SUPPLIES	6,640	6,422	9,200	4,208	9,200	0
73350 BOOKS/MANUALS/BROCHURES	0	0	750	0	750	0
74150 911 SOFTWARE AND EQUIP MANT	31,460	25,167	25,865	25,167	26,167	0
Total *****	1,429,780	1,488,487	2,042,040	1,497,070	1,658,848	0

2015 APPROVED BUDGET
Village of Tinley Park

Account Number	2012 Actuals	2013 Actuals	2014 Approved	2014 Actuals	2014 Yr. End Est	2015 Approved
01 GENERAL FUND						
17 POLICE						
215 CRIME PREVENTION						
7000						
7110 SALARIES	97,587	100,058	107,000	97,526	107,000	111,725
7112 OVERTIME	7,344	8,407	10,500	4,172	6,000	10,783
72110 POSTAGE	1,456	1,500	1,500	1,003	1,500	1,750
72140 TRAINING	150	265	240	69	100	240
72170 MEETINGS & CONFERENCES	125	502	750	0	500	1,350
72220 RECEPTION & MEALS	77	1,274	2,650	304	1,500	2,650
72310 PRINTING	1,660	2,224	2,085	1,232	2,085	2,085
72340 PHOTOGRAPHY	43	35	200	31	100	200
72430 EMPLOYEE HEALTH & LIFE	40,087	40,384	48,000	35,758	40,000	43,000
72480 FICA/MEDICARE	8,918	7,388	8,450	7,215	8,000	8,918
72485 BURF	13,783	14,448	15,900	13,982	15,500	16,603
72650 SOFTWARE LICENSING & SUPPORT	24	85	4,836	73	4,838	4,900
72720 DUES & SUBSCRIPTIONS	505	380	485	160	435	485
72780 OTHER CONTRACTUAL SERVICES	0	0	0	0	0	8,000
73110 OFFICE SUPPLIES	75	26	500	177	500	500
73580 BOOKS/MANUALS/BROCHURES	0	0	250	0	100	750
73600 POLICE OPERATING SUPPLIES	5,868	5,968	9,780	7,882	9,000	10,030
73630 SIGNS & SIGN MATERIALS	185	120	500	95	500	1,500
Total	171,687	183,041	213,426	189,811	197,506	225,949
Total CRIME PREVENTION	171,687	183,041	213,426	189,811	197,506	225,949

2015 APPROVED BUDGET
Village of Tinley Park

Account Number	2012 Actuals	2013 Actuals	2014 Approved	2014 Actuals	2014 Yr. End Est	2015 Approved
01 GENERAL FUND						
17 POLICE						
217 CRIME FREE HOUSING						
7000						
7110 SALARIES	19,698	37,005	42,000	29,900	33,000	43,050
7112 OVERTIME	235	1,782	3,600	2,200	3,000	3,690
72110 POSTAGE	179	259	1,500	384	900	1,000
72170 MEETINGS & CONFERENCES	20	0	300	225	300	1,900
72220 RECEPTION & MEALS	43	145	1,300	155	800	1,000
72310 PRINTING	49	2,808	2,000	244	1,000	1,100
72430 EMPLOYEE HEALTH & LIFE	12,283	20,785	28,000	22,523	25,000	29,000
72480 FICA/MEDICARE	1,448	2,792	3,500	2,271	2,700	3,588
72485 BURF	2,737	5,352	6,800	4,457	5,000	6,882
72650 SOFTWARE LICENSING & SUPPORT	12	43	30	37	40	50
72720 DUES & SUBSCRIPTIONS	350	300	400	300	400	400
73110 OFFICE SUPPLIES	0	16	0	0	0	0
73600 POLICE OPERATING SUPPLIES	0	0	1,500	72	1,000	1,500
Total	37,375	71,270	90,730	62,736	72,740	92,960
Total CRIME FREE HOUSING	37,375	71,270	90,730	62,736	72,740	92,960

2015 APPROVED BUDGET
Village of Tinley Park

01 97 ZZ0	GENERAL FUND POLICE PATROL	Account Number	2012	2013	2014	2014	2014	2015
			Actuals	Actuals	Approved	Actuals	Yr. End Est	Approved
		70000 *****						
		71110 SALARIES	4,853,253	4,830,444	5,343,000	4,805,282	5,300,000	5,828,220
		71112 OVERTIME	1,027,251	882,539	1,000,000	917,344	1,004,000	1,025,000
		71125 PART TIME HELP - PENSIONABLE	11,947	2,811	0	0	0	0
		71127 PART TIME HELP - NON-PENSIONABLE	227,944	181,825	245,200	151,707	165,000	245,200
		72127 MOBILE DATA COMMUNICATIONS	21,859	22,153	24,960	19,052	22,000	24,960
		72140 TRAINING	51,532	34,890	48,185	58,053	57,000	63,835
		72170 MEETINGS & CONFERENCES	255	80	204	65	75	0
		72200 PRISONER CARE	3,722	4,371	4,450	3,528	4,450	4,480
		72240 ANNUAL CARE	12,246	3,818	13,100	20,203	21,000	13,560
		72430 EMPLOYEE HEALTH & LIFE	978,358	1,011,418	1,247,500	1,005,460	1,065,000	1,342,500
		72480 FICA/MEDICARE	101,808	97,165	110,000	94,078	104,000	115,800
		72485 MRF	4,638	798	0	0	0	0
		72530 RMA/MACHINERY & EQUIPMENT	8,972	1,463	8,195	7,817	8,195	8,185
		72540 RMA/MOTOR VEHICLES	0	90	0	0	0	0
		72552 RMA CAMERAMONITORING SYSTEMS	1,589	1,407	1,500	1,801	1,601	0
		72585 RMA - COMPUTER EQUIPMENT	223	2,947	1,000	820	1,000	1,000
		72587 RMA- MOBILE DATA EQUIPMENT	1,121	0	2,000	0	500	2,000
		72655 SOFTWARE LICENSING & SUPPORT	5,335	8,401	17,065	19,213	17,065	17,850
		72720 DUES & SUBSCRIPTIONS	439	0	0	420	420	0
		72735 TOWING SERVICE	1,922	1,603	2,025	1,080	1,500	2,025
		72756 SERVICE CONTRACTS-COMPUTER EQP	1,986	0	14,000	0	2,000	4,000
		72855 MEDICAL SERVICES	360	1,680	2,850	273	1,000	2,850
		73350 CHEMICAL SUPPLIES	401	2,295	1,800	418	1,800	1,800

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2015 APPROVED BUDGET
Village of Tinley Park

01 97 ZZ0	GENERAL FUND POLICE PATROL	Account Number	2012	2013	2014	2014	2014	2015
			Actuals	Actuals	Approved	Actuals	Yr. End Est	Approved
		73590 BOOKS/MANUALS/PROCUREMENT	0	145	250	488	500	290
		73600 POLICE OPERATING SUPPLIES	8,900	10,937	8,880	6,030	9,825	7,190
		73610 UNIFORMS (SSERT)	972	2,711	2,000	1,474	2,000	2,000
		73750 AMMUNITION & TARGETS	19,022	18,487	22,505	18,840	22,505	28,800
		74618 PD BODY ARMOR	0	0	12,000	6,507	12,800	9,750
		Total *****	7,348,802	7,274,875	8,131,139	7,234,539	7,824,978	8,550,935
		Total PATROL	7,348,802	7,274,875	8,131,139	7,234,539	7,824,978	8,550,935

2015 APPROVED BUDGET
Village of Tinley Park

Account Number	2012 Actuals	2013 Actuals	2014 Approved	2014 Actuals	2014 Yr. End Est.	2015 Approved
01 GENERAL FUND						
11 POLICE						
236 MUSIC THEATRE						
70000						
71110 SALARIES	36,319	36,947	41,000	63,072	63,076	55,000
71112 OVERTIME	124,220	150,811	112,500	194,059	194,100	190,000
71427 PART TIME - NON-RESPONSIBLE	243	0	0	0	0	0
72480 FICA/MEDICARE	5,311	5,254	6,200	8,013	8,020	7,600
72485 BURF	2,145	1,377	2,560	1,809	1,900	2,558
72552 RAM CAMERA/MONITORING SYSTEMS	0	0	280	0	250	0
72565 RAM - COMPUTER EQUIPMENT	0	246	500	0	500	500
72655 MEDICAL SERVICES	0	0	200	0	0	200
73110 OFFICE SUPPLIES	0	0	250	0	250	250
73550 CHEMICAL SUPPLIES	2,960	3,781	4,000	3,781	4,000	4,000
73570 ELECTRICAL SUPPLIES	133	0	300	180	300	800
73600 POLICE OPERATING SUPPLIES	124	156	300	58	200	1,000
73610 UNIFORMS	1,139	653	1,700	611	1,000	1,700
Total *****	172,624	199,430	199,750	271,704	273,595	253,408
Total MUSIC THEATRE	172,624	199,430	199,750	271,704	273,595	253,408
Total POLICE	13,607,975	13,967,452	15,809,897	15,450,003	14,723,641	14,812,007